



**Tunstall**

## **BETTER SERVICES, BETTER LIVES**

Planning for the  
digital future

**ANGUS HONEYSETT**

Head of Market Access  
Tunstall Healthcare

**STEVE RAWSON**

Chief Operating Officer  
Beyond Housing

# TSA and ADASS recommendations

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The importance of integrating health and social care

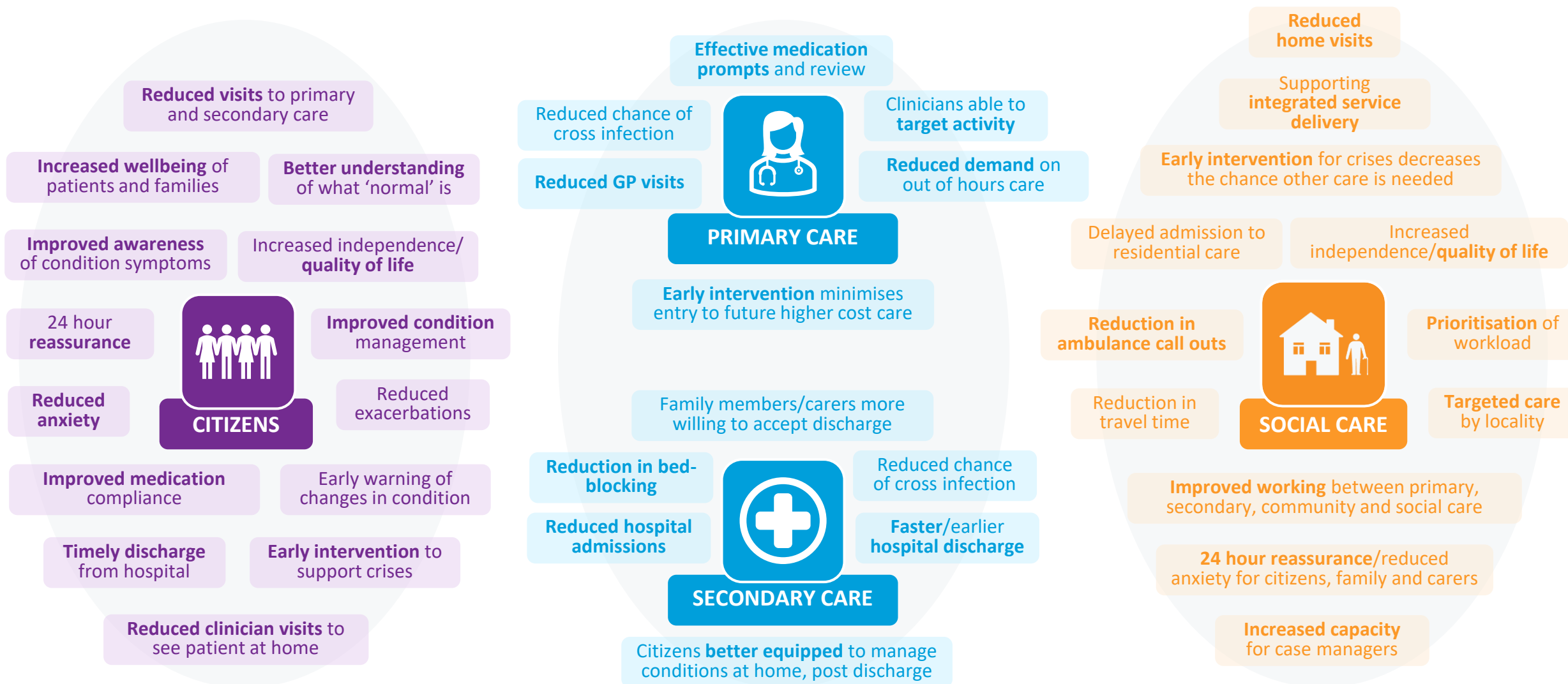


Shared common goals



A truly joined up, integrated approach

# Value and benefits to citizens and the system



# Moving forward together

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Working in partnership



Technology has historically been seen as a barrier



Move from analogue to digital



# Beyond Housing : Reach and Respond



- Established Oct 2018
- Merger of Yorkshire Coast Homes and Coast & Country Housing
- Registered Provider, not-for-profit
- 15,000 homes and 30,000 customers
- Annual turnover £73m
- Workforce of over 750 colleagues
- G1 V1 organisation



- Set up on 1 December 2021
- A new single integrated brand
- Bringing 3 legacy services together
- Serving 8,800 customers (B2C)
- A range of commissioned/commercial contracts (B2B)
- TSA QSF accredited
- 24/7 end to end service offer
- £2.75m turnover





**Tunstall**

**Beyond  
Housing™**

Thank you