Welcome to the November 2009 newsletter. The Telecare Learning and Improvement Network (LIN) is responsible for providing general implementation support to organisations building their telecare and telehealth programmes in England.

All telecare newsletters are archived at: www.dhcarenetworks.org.uk/telecarenewsletters

If you are an organisation implementing telecare or telehealth in England and have an interesting local telecare or telehealth story for inclusion in a future newsletter then e-mail Mike Clark at telecare@dhcarenetworks.org.uk

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Headlines for November 2009

Item 1 The programme is now available for the Manchester event. Booking will shortly commence for the Eastern Region Event for early 2010. This will be followed by Newcastle and London in 2010.

Item 2 Detailed regional analyses for telecare in England are now available for the period 2006-2009.

Item 3 Covers recent DH consultations, Personal Care at Home Bill and the ‘Information Mark’ standard.

Item 4 Provides our monthly comprehensive news listing starting with the recent TSA Conference – slides are available for DH speakers (David Behan and Tim Ellis).

Item 5 Lists upcoming DH Care Networks events available for booking.

Note: DH Care Networks is not responsible for the content of external links and does not endorse any suppliers or their products. Any claims made by organisations should be carefully evaluated as part of normal commissioning and procurement arrangements.
1 Whole System Demonstrator Action Network – Upcoming events

Prepared by Mike Clark

The next WSDAN event is in Manchester on 10 December 2009. Registration is now closed and the programme is available at:

http://www.dhcarenetworks.org.uk/Events/EventDetail/?eventID=530

This is number five in a series of eight events to disseminate the learning from the Whole System Demonstrator Programme and leading technology implementations around the country that support integrated care approaches.

Although the Manchester event runs primarily from 10 till 4pm, a short additional introductory session will run from 9.15am until 9.45am. Feedback from recent events indicates that some people may not be up to speed on the previous coverage from the London, Birmingham, Leeds and Bristol events. Also, telecare and telehealth can use a number of technical terms and abbreviations that could be confusing for people relatively new to this area. The introductory session may be helpful in getting a better understanding of the progress, evidence and examples shown later in the day. Anyone particularly interested or if you would just like to sit in with your morning coffee, then do join this introductory session.

The final series of events are now being lined up for Cambridge, Newcastle and London between January and June 2010. Further announcements will be made through this newsletter and the www.wsdactionnetwork.org.uk web site.

Register now for regular WSDAN updates.

2 Care Quality Commission (CQC) performance information for telecare in England 2009 – regional breakdowns

Prepared by Mike Clark

Final CQC figures were published in the last newsletter (Oct/Nov 2009). In this newsletter, we start to look at the regional breakdowns.

Benchmarking telecare services has always been particularly challenging as organisations use different ways of calculating their costs. Until the CQC collection, there had not been a consistent measurement in place. Even with this approach, it can be difficult to draw conclusions as there may still be some local interpretations on self-reported performance figures. There are also some missing figures and gaps. CQC figures do not take account of people who leave the service so it does not provide a snapshot of users at a particular time.

However, on the positive side, we do have figures from 2006/7 to 2009/10 which can be used to monitor trends for additional users and expenditure (infrastructure and equipment/services). This does allow some degree of comparison across 152 social care organisations implementing telecare. In
addition, we have the 2008 returns covering outcomes, mainstreaming and sustainability that people are using extensively.

www.dhcarenetworks.org.uk/telecareoutcomes
www.dhcarenetworks.org.uk/telecareprofiles

When looking at trends, it is important to take account of populations otherwise you are comparing large county authorities with smaller unitary authorities that could be a fraction of their size. Population figures from ONS calculations for 2007 are used with two adjustments. Firstly, the figure for the old county of Cheshire has been halved for each of the two new unitary authorities and the figure for the old county of Bedfordshire has been split on a 1:2 basis for the two new unitary authorities.

Spreadsheets are very helpful for analysing data but can be complex for people not using them everyday. Some parts of the spreadsheet are easily recognisable eg list of social care authorities whilst other parts are more complex eg population based calculations with formulae etc. Pivot tables can be very useful where there is some local expertise.

Spreadsheet Link:
http://www.dhcarenetworks.org.uk/_library/Resources/Telecare/Support_materials/Mike_Clark_Telecare_Data_CQCFinal_-_analysis_at_16_Nov_2009_Breakdowns.xls

When you open the spreadsheet you will find various tabbed worksheets for user analysis and spend. As in the past, it is important to remember that a new user with a ‘pendant alarm only’ can be counted in the figures. An ‘additional user’ can only be counted once – so upgrades with additional sensors do not count a further time. It is a count of users and not assessments or equipment. Users with standalone items only without a remote connection do not count as an additional user. No counts are made of people who have ceased a service so care should be taken when comparing ‘additional’ user figures with the baseline of 1.4 million people in Building Telecare in England (DH, July 2005).

Some organisations may be surprised by their position in the listings and charts. Larger areas may consider they have added a lot of new users, but the position looks different when account is taken of total population or those aged over 65 living in the area. Some organisations with control centres may have high spend figures for infrastructure compared to other areas where telecare is a new development with outsourced monitoring. Some organisations that have not submitted figures, zero returns or incorrect figures may be surprised at their overall performance.

Further details on regional analysis, use of the spreadsheets and benchmarking tips are available from Mike Clark at telecare@dhcarenetworks.org.uk
3 Recent DH Publications

*Mike Clark rounds up recent important Department of Health publications relevant to organisations implementing telecare and telehealth*

a) Anticipated first reading of Personal Care at Home Bill – Queen’s Speech (25 November 2009)

http://wwwcommonsleader.gov.uk/output/page2926.asp  
http://wwwcommonsleader.gov.uk/output/Page2910.asp

b) Age equality in health and social care – consultation opens (DH, 23 November 2009)

Consultation closing date: 15 February 2010.  

c) NHS Constitution: a consultation on new patient rights (DH, 10 November 2009)

This consultation proposes new patient rights to:
- treatment within a maximum of 18 weeks from a GP referral and to be seen by a cancer specialist within 2 weeks from a GP referral, or where this is not possible, for the NHS to take reasonable steps to offer a range of alternative providers; and
- NHS Health Checks for those aged 40 to 74 to assess their risk of heart disease, stroke, diabetes and kidney disease

Consultation closing date: 5 February 2010.  
http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH_108012

d) The Information Standard (DH, November 2009)

A new scheme is now available to improve user experience by certifying reliable producers of health and social care information.  

e) Social care bulletin (DH, 12 November 2009)

4 News and links

*News from around the world covering telecare, telehealth and related areas of interest to commissioners, service providers, suppliers and other organisations – prepared by Mike Clark*

Telecare Services Association Conference (November 2009)

Dame Joan Bakewell introduces David Behan (Director General of Social Care, Local Government and Care Partnerships, Department of Health) who covered personalisation and telecare.

Janice Knoefel from the Veterans Healthcare Administration and Whole System Demonstrator (WSD) Programme Manager, Tim Ellis who provided an update on the trial in Cornwall, Newham and Kent.

a)

b)
TSA Presentation slides are available at the following links:

David Behan - personalisation:

Tim Ellis – WSD Programme:

Telecare Aware – reports on TSA Conference

The TSA Conference 2009 report of exhibitors – Telecare Blog

Telecare

Seminar to explore the market for Assistive Living technologies
http://www.your-story.org/seminar-to-explore-the-market-for-assistive-living-technologies-47709/

'Quickcheck' reminder on bogus caller issue – Northern Ireland
http://www.midulstermail.co.uk/news/39Quickcheck39-reminder-on-bogus-caller.5793829.jp

Tele-Care connects with area seniors – Nebraska
http://www.yorknewstimes.com/articles/2009/11/19/news/doc4b04a166d2e2c756136018.txt

Going high-tech to track Alzheimer's patients (USA)
http://www.seattlepi.com/health/1500ap_us_med_healthbeat_alzheimers_tracking.html

Tory plans could boost telecare market
http://www.healthinvestor.co.uk/(A/Q16iGLaMygEkAAAAZDRiMDJjNWEtMzM1ZS00ZmVhLTlmYTAtO
DAzZjhjMmVhN0kWjHla2tuNiH5QX1vWw-
53NUxBl81JS(2xylihrzap25cmd0bu0pn45))/ShowArticle.aspx?ID=817

Older People Have Their Say On Robots In Aged Care
http://www.scoop.co.nz/stories/GE0911/S00066.htm

Working together to improve Ribble Valley – telecare reference
http://www.clitheroeadvertiser.co.uk/clitheroenews/Working-together-to-improve-Ribble.5806491.jp

“£130m for telecare and home help” – Queen’s Speech

Shadow health minister O’Brien eager to reshape adult care
http://www.communitycare.co.uk/Articles/2009/11/13/113156/Stephen-O39Brien-sets-out-Tory-plans-
for-adult-social.htm

Older people would benefit greatly from free telecare
http://www.guardian.co.uk/society/jeoepublic/2009/nov/18/social-care-older-people

Medicine Bottles Get Net Connection
A new pill bottle cap with a wireless Internet connection flashes when it's time to take a pill and even calls forgetful patients with reminders.

Intamac And Current Cost Visualize Energy Savings In Real-Time For Consumers – telecare link

Tunstall Launches Next-Generation Digital Telecare Solutions
http://www.ehealthnews.eu/content/view/1816/26/
http://www.publictechnology.net/modules.php?op=modload&name=News&file=article&sid=21903

Association opens the doors to its Smart Home

New Fylde Housing opens assistive technology suite

Flexible care and independent living choices for older people – Carmarthenshire

Councils to spend more on care in people's own homes rather than residential homes

Telehealth

Telehealth expansion in Wolverhampton

Verizon Introduces Telehealth Collaboration Services for Health Care Industry

CEOs and Profs Debate Whether Technology Can Cut Health Care Costs

Verizon expands its telehealth capabilities

Intel Health Guide lands varied customer base

The virtual doctor visit

Telemedicine benefits COPD patients

Achmea chooses Philips for telehealth
http://www.ehealtheurope.net/news/5369/achmea Chooses Philips for telehealth

Privacy by Design and Home Telehealth (Canada)

Elder Care by Remote
http://www.businessweek.com/magazine/content/09_46/b4155088843140.htm

Wireless Health: Personalized Medicine Comes to the Device Industry

At-home checkups help keep patients out of emergency rooms


Partnership Sealed: Connections365 Chooses Bosch Healthcare for Senior Care Telehealth Service
Healthcare Information Integration—Considerations for Remote Patient Monitoring

Remote Patient Monitoring Use Case

- In this section, we discuss a typical Remote Patient Monitoring (RPM) use case, to set the context for guiding healthcare information standards and to ensure that similar scenarios are handled in a similar manner.
- Figure 1 was adapted from the HITSP 2009 Business Use Case 122, representing a screenshot of a report, and serves as an example of how RPM can be used to enhance patient care.

UK's Leading Clinical Managed Service Provider Forms New Health Links with China

Preferred site for health campus in Moreton announced – remote monitoring in Gloucestershire

Ascom Presents IP-Based Nurse Call System at Medica 2009

Presbyterian Home Healthcare Selects American TeleCare, Inc. to Provide Telehealth Technology Solutions

Gartner: Advances In Telemedicine To Have Broad Impact

The Importance of TeleHealth Services

Philips betting on remote healthcare for future

Healthcare reform gives health-monitoring electronics a new diagnosis (USA)

Bute health project wins major award
Technology for carers and patients discussed – NHS Somerset online consultation for AT with video

http://www.somersetpct.nhs.uk/welcome/have-your-say/consultation-events/
http://www.thewestonmercury.co.uk/content/twm/news/story.aspx?brand=Westonmercury&category=news&tBrand=westonmercury&tCategory=znews&itemid=WeED09%20Nov%202009%2016%3A02%3A56%3A960

E-Health/telemedicine/general

E-Health Records and Hospitals’ Costs
http://www.healthleadersmedia.com/content/242433/topic/WS_HLM2_TEC/Electronic-Medical-Records-Dont-Save-Money-Says-Study.html

Physician shortage drives telemedicine market – North West USA

Telemedicine Ballyhoo – ATA

Mobile Telehealth Units Evolve from Need Among Beneficiaries in Rural Areas (USA)

Pacemakers keep up with technology


Evaluating eHealth: How to make evaluation more methodologically robust

US Senate Bill Includes Lower $2 Billion Medical Device Tax

Telemedicine Provides Psychiatric Lifeline for Kids in Crisis
Swallowable e-pill sensors coming soon - can detect whether medication has been taken, or predict heart attacks


UK Hospital Trials Wireless ‘plaster’ for Monitoring Patient Health

http://news.bbc.co.uk/1/hi/technology/8362664.stm
http://news.cnet.com/8301-17938_105-10390780-1.html

Ontario expands its usage of tele-psychiatry
http://www.canhealth.com/News1239.html

ZyXEL Introduces State-of-the-Art Smart Home Gateway for Health Monitoring Applications
Robot to work at rest home (NZ)

Telemedicine institute designed to train doctors, help patients in remote areas (USA)

Connected Care Market Poised for Growth as New Solutions Promise to Transform Healthcare Delivery

Telehealth On The Rise

Your bed is watching you!

Regional Hospital St. Trudo (Belgium) Expands Use of AeroScout Healthcare Visibility Solution to Include Tracking of Patients and Wi-Fi Devices

AET provides real-time remote echocardiogram for newborns

Mayo Clinic, STMicroelectronics to develop heart-monitoring platform

GE to Test Hand-Held Ultrasound
USDA To Grant $34.9M for Telehealth Projects Targeting Rural Areas
http://medtechiq.ning.com/group/telemedicine/forum/topics/usda-to-grant-349m-for

UC San Diego School of Medicine to Build an Innovative Hub of Learning for the 21st Century – telemedicine centre

Online Doctor Visits? A Look at Telemedicine Trends of 2009

When the best doctor is far away


France: telelehealth report by legislator Lasbordes: 15 recommendations

Med-e-Tel 2010 Conference ... International eHealth, Telemedicine and Health ICT Forum
14-16 April 2009

Mayo Clinic to Telemonitor Heart Patients

Telemedicine institute trains doctors, helps patients in remote areas
remote-areas/

E-Stroke’ Program Links Patients, Specialists (South Dakota)
http://www.yankton.net/articles/2009/11/04/community/doc4af12180ca90f656195311.txt

American Telemedicine Association Pilots Program With DocTalker Family Medicine To Establish
Telemedicine As A Key Cost-Saving Component Of Healthcare Reform

AET’s Telemedicine Solution Offers Real-Time Echocardiogram Consult
DD Care Networks


Modified Bluetooth speeds up telemedicine

PDS Health, Inc. Announces New Applications for Telemedicine

Remote Monitoring Yields Healthier Patients

New Monitoring Tools Help Improve Chronic Disease Management

Apria Healthcare Announces Strategic Alliance with American Medical Alert Corp. to Provide Personal Emergency Response System (PERS) Services

Efficiency in Healthcare Services through Mobile Applications and Telemedicine
http://wireless.sys-con.com/node/1186542

Smartgrids, telemedicine could drive broadband adoption

Children’s group sees promise in school-based telehealth services

Modified Bluetooth Speeds Up Telemedicine

Teled group to demonstrate remote care as an employee benefit

AET’s Telemedicine Solution Provides Real-Time Echocardiogram Consult, Saves Costly Transport of Newborn Infant

Mobile health/Smartphones

TEDMED highlights innovations in mobile health as experts predict the stethoscope’s demise
Remote Patient Monitoring Trial Using Mobile Technology (NZ)

New medical devices lead trend in wireless health

Mobile health monitoring on Gartner's top 10 trends list

Cough into your cell phone, get diagnosed by it

http://www.telegraph.co.uk/health/healthnews/6530704/Cough-into-your-mobile-phone-for-instant-diagnosis.html

IVT will Demo Mobile Health System at GSMA Mobile Asia Congress and CES 2010

How wireless has transformed remote monitoring

Army To Expand Mobile Telehealth Program for Vets With Brain Injury

FDA and mobile health industry
http://mobihealthnews.com/5530/when-will-the-fda-drop-the-gavel/#more-5530

GSMA's vision for European wireless health

Entra Health Systems and the Telemedicine Reference Center Launch the First Mobile
Heatlhsync – iPhone app

HealthPartners launches service for smart phones
http://wcco.com/health/healthpartners.smart.phones.2.1291938.html

iPhone screen infants for eye diseases - India

Telemedicine Provides Psychiatric Lifeline for Kids in Crisis

Remote Heart-Monitoring Platform Begins Validation

U.S. Food and Drug Administration clears Alcatel-Lucent remote patient monitoring solution for sale in the United States
http://www.alcatel-lucent.com/wps/portal/lut/p/kcxml/04_Sj9SPykssy0xPLMnMz0vM0Y_QjzKLd4x31XDUL8h2VAQAURhYw!!#LMSG_CABINET=Docs_and_Resource_Ctr&LMSG_CONTENT_FILE=News_Releases_2009/News_Article_001844.xml
http://enterprise.alcatel-lucent.com/?solution=Healthcare&page=Homepage

Gigabit Unveils HealthSync, an iPhone Application that Tracks and Manages Personal Medical Records

Smartphone use pushed by hospitals

AFRICA: Growing Use of Cellphones for Family Planning, medication reminders etc
http://ipsnews.net/news.asp?idnews=49343

Apple Announces Over 100,000 Apps Now Available on the App Store
http://www.fiercewireless.com/press-releases/apple-announces-over-100-000-apps-now-available-app-store#ixzz0XWrafsRA
Long term conditions

Birmingham patients with long-term conditions invited to join telehealth service during Self Care Week

£2 million for research into expanding the role of NHS Direct

Digital pens improve treatment of acute diabetes in Germany
http://www.hospitalhealthcare.com/default.asp?title=DigitalpensimprovetreatmentofacutediabetesinGermany&page=article.display&article.id=19414

Fat around the middle increases the risk of dementia

Team-Based Care Involving a Pharmacist Improves Blood Pressure Control

Lifestyle changes may stave off diabetes for a decade

What Can Prevent Walking Disability in Older People?

Bayer's CONTOUR(R) USB Blood Glucose Meter – USB link to PC

NHS highlights self-care resources available to patients
http://www.pharmafocus.com/cda/focusH/1,2109,21-0-0-NOV_2009-focus_news_detail-0-493375,00.html

US Study Foresees an Increase in Obesity and Its Costs

Mind the gap: Opportunities for improving end-of-life care for patients with advanced heart failure
http://www.pulsus.com/journals/abstract.jsp?origPg=abstract.jsp&sCurrPg=abstract&jnlKy=1&atlkKy=9143&isUk=883&isArt=t&fromfold=Current&HCtype=Consumer

The Revolving Door of Heart Failure Hospitalization - Better coordination urged to stem re-admission rate of nearly 1 in 4 people (USA)
http://www.healthday.com/Article.asp?AID=632983

Get Your COPD Toolkit From American Lung Association

CHEST: COPD Treatment Determines Risk of Hospitalization
http://www.medpagetoday.com/MeetingCoverage/CHEST/16851
Journals

Telemedicine benefits COPD patients

Telemonitoring in heart failure
http://heart.bmj.com/cgi/content/short/95/23/1964?rss=1

Beyond office sphygmomanometry: Ways to better assess blood pressure
http://www.ccjm.org/content/76/11/657.full

Practical strategies for management of hypertension in the elderly

Mind the gap: Opportunities for improving end-of-life care for patients with advanced heart failure
http://www.pulsus.com/journals/abstract.jsp?origPg=abstract.jsp&sCurrPg=abstract&jnlKy=1&atlKy=9143&isuKy=883&isArt=t&fromfold=Current&&HCtype=Consumer

Patient Satisfaction with Physician–Patient Communication During Telemedicine

A Novel Approach to Telemedicine Video Control Technology

10-year follow-up of diabetes incidence and weight loss in the Diabetes Prevention Program Outcomes Study
http://www.thelancet.com/journals/lancet/article/PIIS0140673609614574/abstract?rss=yes

Technologically-Mediated Nursing Care: the Impact on Moral Agency
http://nej.sagepub.com/cgi/content/abstract/16/6/786

Randomized controlled trial comparing store-and-forward teledermatology alone and in combination with web-camera videoconferencing
http://www3.interscience.wiley.com/journal/122662208/abstract

Telephone Interview for Cognitive Status: Creating a crosswalk with the Mini-Mental State Examination
http://www.alzheimersanddementia.com/article/PIIS1552526009000752/abstract?rss=yes

Indicators of Health-Related Quality of Life in Heart Failure Family Caregivers
http://www.informaworld.com/smpp/content~content=a916272782~db=all~jumptype=rss

Controlling Hypertension in Patients with Diabetes
http://journals.lww.com/ajnonline/Abstract/2009/11000/Controlling_Hypertension_in_Patients_with_Dia betes.31.aspx

Text-Message Reminders to Improve Sunscreen Use
A Randomized, Controlled Trial Using Electronic Monitoring
http://archderm.ama-assn.org/cgi/content/short/145/11/1230?home

Two Self-management Interventions to Improve Hypertension Control
The Healthy Steps Study: A randomized controlled trial of a pedometer-based Green Prescription for older adults. Trial protocol
http://www.biomedcentral.com/1471-2458/9/404

Benefits of continuous glucose monitoring sustained after one year

Hospitalizations After Heart Failure Diagnosis
http://content.onlinejacc.org/cgi/content/short/54/18/1695?rss=1

Exercise Prescription for the Prevention and Management of Hypertension
http://ajl.sagepub.com/cgi/content/abstract/3/6/446

Other

Phillips Direct Life Activity Monitor
http://www.directlife.philips.com/index.php?id=143&type=0
http://www.youtube.com/watch?v=A6SeYI06O6U&feature=player_embedded

Watch the Walk and Prevent a Fall

Agencies and hospitals are reaching out on social networking sites
http://www.courier-journal.com/article/20091119/FEATURES03/911190302/1011/SCENE/Agencies-and-hospitals-are-reaching-out-on-social-networking-sites

Microsoft Launches Digital Video Series 'Microsoft Health Tech Today'

PhoneAbility is the independent UK focal point for telecommunications and the needs of disabled and elderly people.
http://www.phoneability.org.uk/

Swindon becomes first free wi-fi town in UK – telemedicine reference
http://www.localgov.co.uk/index.cfm?method=news.detail&id=84004

Slow walking speed and cardiovascular death in well functioning older adults: prospective cohort study
http://www.bmj.com/cgi/content/full/339/nov10_2/b4460

Palliative Care for Advanced Dementia: Approaches that Work
http://www.jognonline.com/view.asp?rID=44661

Fraunhoffer developing wearable devices to monitor and encourage exercise

Microsoft Health Tech Today (video)
http://www.microsoft.com/industry/healthcare/healthtechtoday/default.aspx#1-0

Google Latitude adds location history and alerts

Health care spending for middle-age Americans booming

Mobile social networkers to top 600 million worldwide by 2013

Beyond office sphygmomanometry: Ways to better assess blood pressure
http://www.ccjm.org/content/76/11/657.full

Practical strategies for management of hypertension in the elderly

A call to arms for change from the NHS culture of dependency

What's in a name? – terminology discussion
http://communities.intel.com/community/itgalaxy/uk/blog/tags/telecare

Analyst: Compensate hospitals for lost revenues through use of telemedicine (USA)
http://mobihealthnews.com/5349/analyst-compensate-hospitals-for-lost-revenues/

Healthcare reform gives health-monitoring electronics a new diagnosis
http://www.edn.com/article/CA6706265.html

A Key for Unlocking Memories – ipods and musical memories for Alzheimer’s
http://online.wsj.com/article/SB10001424052748704538404574540163096944766.html#video%3DF9A255D9-BDAE-4E68-B1F6-6C0AD0E8DA84%26articleTabs%3Darticle
Texting as a Health Tool for Teenagers

http://www.nytimes.com/2009/11/05/health/05chen.html?r=2&adxnnl=1&adxnnlx=1258837241-0iGraWSco+YDc7FAd5TDkw

HL7 Announces Industry’s First Electronic Health Record System (EHR-S) Functional Requirements Standard for Clinical Research

Evaluating eHealth: Undertaking Robust International Cross-Cultural eHealth Research
http://www.plosmedicine.org/article/info%3Adoi%2F10.1371%2Fjournal.pmed.1000105

Gecko Systems Elder Care Robot Trials Begun

http://www.geckosystems.com/

Predicting risk of osteoporotic fracture in men and women in England and Wales: prospective derivation and validation of QFractureScores
http://www.bmj.com/cgi/content/full/339/nov19_1/b4229
EHRs Can Help Reduce Hip Fractures, Kaiser Permanente Study Finds

Study: Text Messages Boost Young Patients' Medication Adherence

NHS 'must take risks to generate new ideas'

Medicare Makes Expected Announcement that Physicians’ Pay Will Be Cut 21 Percent in 2010

Center for Connected Health Conference – videos and presentations

Information quality mark launched

New PC to encourage older users
http://news.bbc.co.uk/1/hi/technology/8352606.stm

Demand management fails as trusts soak up PCT cash
http://www.hsj.co.uk/5008397.article
Audit Commission More for less  - Are productivity and efficiency improving in the NHS?
http://www.audit-commission.gov.uk/nationalstudies/health/financialmanagement/Pages/20091111moreforless.aspx

http://www.healthexec.tv/

National survey of U.S. hospitals shows information technology has yielded neither administrative efficiencies nor cost savings

Sedatives, Mood-Altering Drugs Related to Falls Among Elderly: UBC Study

The Potential Cost Of A Medical Device Tax (USA)

High-Tech, Patient-Centered Medical Homes Eyed as Way To Curb Costs, Boost Care Quality

WSDAN News Service – recent journal articles

Register now for regular WSDAN updates.

5 Events

Availability as at 24 November 2009

Forthcoming Event List

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Programme (WSDAN) - Integrated care using telecare and telehealth – Manchester  

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WSDAN event in Manchester – 10 December 2009  
[http://www.dhcarenetworks.org.uk/Events/EventDetail/?eventID=530](http://www.dhcarenetworks.org.uk/Events/EventDetail/?eventID=530)

Announcement for the Eastern Region Event (Cambridge) will be in December 2009.

The Foundation for Assistive Technology (FAST) provides a full listing of forthcoming telecare events – see [http://www.fastuk.org/services/events.php?pg=2](http://www.fastuk.org/services/events.php?pg=2). Suppliers also run telecare and telehealth events – check their web sites regularly for dates.

All previous telecare eNewsletters are available at: [www.dhcarenetworks.org.uk/telecarenewsletters](http://www.dhcarenetworks.org.uk/telecarenewsletters)

**Glossary:**

ALIP – Assisted Living Innovation Platform  
AT – Assistive Technology  
CSCI – Commission for Social Care Inspection  
CQC – Care Quality Commission  
DCLG – Department for Communities and Local Government  
FACS – Fair Access to Care Services  
IB- Individualised budgets  
i4i – Invention for Innovation  
LIN – Learning and Improvement Network  
NHS CfH – NHS Connecting for Health  
POPP – Partnership for Older Peoples Projects  
PT Grant or PTG – Preventative Technology Grant  
SCIE – Social Care Institute for Excellence  
TSA – Telecare Services Association  
TSB – Technology Strategy Board  
WSDAN – Whole System Demonstrator (Long Term Conditions) Action Network