



Housing LIN

Connecting people, ideas and resources

Housing Learning and Improvement Network (LIN)



Senior Research and Insight Officer

Full time (35 hours)

Location: Bristol office (Redfield) 3 days a week, with opportunities for home working, with occasional travel as required

Reporting to: Assistant Director: Commercial & Partnerships

Pay: From £38,000 PA (depending on experience)

Role Overview: The Senior Research and Insight Officer supports the delivery of consultancy, research, and advisory projects across housing, health, and social care.

Working closely with the Assistant Director: Commercial & Partnerships, the role undertakes research and analysis, coordinates stakeholder engagement, and contributes to high-quality reports, recommendations, and project outputs.



Jeremy Porteus

Founder and CEO

Welcome Message

Thank you for your interest in Housing LIN. We're delighted that you're considering joining us.

At Housing LIN, we bring together housing, health and social care professionals to shape innovative solutions for an ageing population and for people with a range of care and support needs. Our mission is simple but vital: to champion homes and communities where people can live well, age well and feel connected. This role is an important part of that journey.

Your work will help build the evidence and insight needed to influence how housing, care and support are designed and delivered across the UK, helping people to live with dignity, independence and the support they need.

By joining us, you'll have opportunities for professional growth, meaningful work and the chance to be part of a vibrant, supportive team that values creativity and collaboration.

I'm excited about the possibility of welcoming your skills and ideas to Housing LIN.

Company Overview

The Housing LIN is a network of more than 15,000 housing, health and social care professionals across England, Wales and Scotland. Through our trusted knowledge hub, events and learning network, we connect people, share evidence and promote innovation across the sector.

Our consultancy and research team works with local authorities, housing providers and other organisations to develop evidence, strategies and practical solutions that improve housing, care and support.

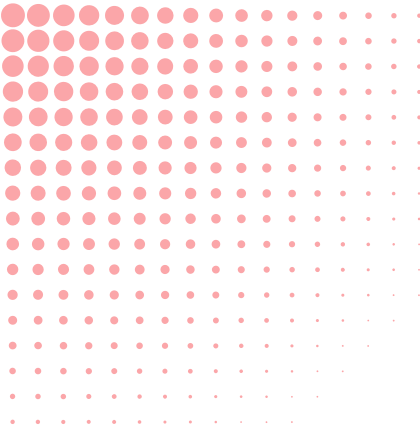
Our History

Emerging from its early role in managing the **Department of Health's** Extra Care Housing capital programme, the Housing LIN has grown into a nationally recognised knowledge hub, helping to shape policy and practice at the intersection of housing, health and social care.

Our Mission

Our mission is to connect people, ideas and evidence to improve housing, health and care outcomes. We support the development of better homes, services and communities that enable people to live well, age well and remain independent.





Our Values



01 Network

We connect our members with the right people, ideas, and information on mainstream and specialist housing to help older and disabled people live independently and well.

02 Showcase

We highlight sector innovations and best practice, accelerating learning and driving meaningful organisational improvement.

03 Inform

We provide guidance, thought leadership, insights, and market intelligence to expand knowledge, deepen understanding, build confidence in applying new approaches and inform sector learning and improvement.

04 Support

We act as a trusted partner, helping organisations evaluate and enhance services or explore alternative solutions that meet evolving customer needs.

Meet the Team



Jeremy Porteus

Founder and CEO



Ian Copeman

Business Director



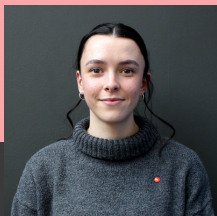
Lois Beech

Assistant Director: Commercial and Partnerships



Jerome Billeter

Assistant Director: Operations and Marketing



Sally Razey

Senior Public Affairs and Communications Officer



Cicily Biju

Senior Data Analyst



Alice Hodsdon

Business Coordinator



Role and responsibilities

Role Purpose

This is an opportunity to help shape the future of housing, health and care services across the UK. The Housing LIN's work influences national policy and supports local authorities and housing providers to create homes and communities where people can live independently, thrive and receive the support they may need.

The successful postholder will play a key role in Housing LIN's highly-valued consultancy and research team, supporting the delivery of housing, health, care and policy-related projects. In particular, age-friendly housing and specialist/supported homes for older people, long term supported housing for adults with care/support needs and transitional supported housing.

The role involves delivery of consultancy and advisory commissions combining project coordination, research, stakeholder engagement, and report writing to support the Housing LIN's consultancy team.

Consultancy & Project Delivery

- Support the delivery of consultancy and commissioned projects that help shape housing, health and care services and improve outcomes for people who need support to live independently including:
 - Supported housing needs assessments and forecasting
 - Supported housing strategies and plans
 - Supported housing reviews
- Support the production of tender submissions, proposals and funding bids to secure consultancy, advisory and other work from current and new clients.
- Coordinate the delivery of multiple consultancy projects, managing project plans, timelines, stakeholder inputs and key milestones to ensure high-quality work is delivered on time and to client expectations.



Role and responsibilities

- Contribute to the Housing LIN's Suitable Housing for our Ageing Population Evidence (SHAPE) Exchange (with Vivensa Foundation) including producing resources, supporting local implementation and working with a wide range of stakeholders.
- Contribute to consultancy reports, presentations and recommendations that influence policy, investment decisions and service improvements across the housing, health and care sectors.
- Work collaboratively with colleagues and external associates to ensure consistent and high-quality project delivery.

Research, Analysis & Insight

- Undertake desk-based research, evidence reviews, and policy analysis to support consultancy and research projects.
- Analyse qualitative and quantitative data to identify trends, unmet needs and opportunities to improve housing and support services.
- Support the interpretation and presentation of research findings in a clear and accessible format.
- Contribute to the production of evidence-based recommendations that help organisations develop better housing, care and support solutions for older people and other groups with support needs.
- Work with colleagues, such as the Senior Data Analyst to support data interpretation and integration into consultancy outputs where appropriate.
- Design and coordinate engagement approaches that support effective participation, evidence gathering, and insight generation.
- Analyse and synthesise findings from stakeholder engagement activity to inform consultancy reports, recommendations, and project outcomes.



Role and responsibilities

Client & Stakeholder Engagement

- Work collaboratively with colleagues and clients to plan engagement activity and translate findings into actionable outputs.
- Lead engagement activity such as workshops, focus groups and consultation activities that ensure the voices of people with lived experience and professional stakeholders inform future services and policy.
- Build and maintain positive working relationships with clients, partners, and sector stakeholders.

Reporting & Communications

- Produce high-quality reports, summaries, briefing papers, and consultation findings for internal and external audiences.
- Present consultancy and advisory service outputs confidently to clients and stakeholders.
- Ensure consultancy outputs are clear, evidence-based, accurate, and aligned with organisational standards.
- Support the dissemination of research and project findings, working with the Housing LIN's communications and public affairs colleagues, to share good practice, influence policy and drive innovation across the sector.
- Contribute content and insights that support Housing LIN's wider influencing, learning and knowledge-sharing activities.

Policy & Sector Awareness

- Monitor relevant national and local policy developments and sector trends and identify opportunities for Housing LIN and its clients to influence and respond to emerging challenges and opportunities.
- Contribute to policy-focused consultancy work, briefing materials, and sector engagement activity.



Role and responsibilities

Organisational Contribution

- Work collaboratively across consultancy, research, communications, and operational teams.
- Contribute to internal knowledge sharing and continuous improvement of consultancy approaches and methodologies.
- Ensure all consultancy activity complies with organisational data protection, confidentiality, and information governance requirements.

Professional Development

- Take responsibility for developing professional knowledge and expertise across housing, health, care, research and consultancy.
- Participate in relevant training, learning and sector engagement opportunities.
- Seek and respond to feedback to support continuous improvement and high-quality delivery.

Other Responsibilities

- Participate in team and project meetings, away days, workshops, and events as appropriate.
- Contribute positively to team working and organisational effectiveness.
- Undertake other duties commensurate with the role as required.

Note

This job description describes the principal purpose and main elements of the job. It is a guide to the nature of the main duties as they currently exist but is not intended as a wholly comprehensive or permanent schedule of tasks.

Benefits

We want our team to feel supported, valued and able to do their best work. Our benefits are designed to promote wellbeing, reward contribution and support a healthy balance between work and life.



Competitive Salary & Profit-Share



Pension scheme



Professional development fund



Cycle to work scheme



25 days annual leave + bank holidays



Flexible working options



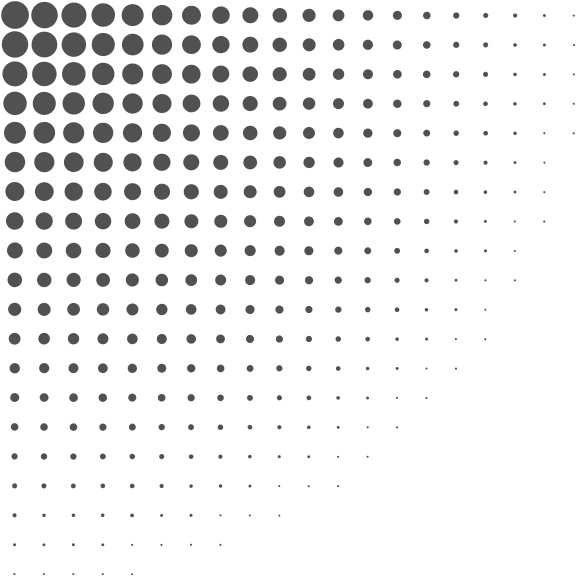
Family-friendly policies

Person specification

	ESSENTIAL	DESIRABLE
3-5 years working in the housing, health and/or social care sector	✓	
Experience or knowledge of local government processes	✓	
Experience or knowledge of specialist/older persons' and supported housing sectors	✓	
Experience working in strategy development, implementing service transformation and/or improvement	✓	
Excellent research skills, including qualitative and quantitative research	✓	
Experience of organising and confidently facilitating workshops, focus groups, consultation sessions, or stakeholder engagement activity	✓	
Experience of carrying out literature or evidence reviews	✓	
Ability to communicate complex research and information clearly to a range of audiences	✓	
Strong organisational and project coordination skills, with the ability to manage competing priorities and deadlines	✓	
Excellent written communication skills, including experience of producing reports and briefing papers	✓	
Ability to work on own initiative and work with others to meet objectives and deadlines on several projects	✓	

Person specification

	ESSENTIAL	DESIRABLE
An appropriate qualification to the role		✓
Experience of supporting or preparing tenders, proposals, expressions of interest or funding bids		✓
Experience of consultancy or advisory work		✓
Experience engaging with people with lived experience or using participatory approaches to engagement		✓
Familiarity with housing, health and care partnerships, including the role of housing providers, local authorities, health bodies, care providers and voluntary sector organisations		✓
A good understanding of quantitative research methods including proficiency in Excel and/or Power BI		✓
Experience of working in a small organisation		✓



Further information

Use of AI

We understand that Artificial intelligence (AI) software such as ChatGPT, Claude, Copilot and Gemini can be useful when preparing job applications. If you do use AI tools, we would like you to include in your application a short explanation of where and how you used this. We want to ensure that your application is a genuine reflection of your own understanding of the role.

When reviewing applications if we identify that one appears overly generic without declaring the use of AI tools, this will raise concerns at the review stage and may jeopardise the application. We have listed below our view on acceptable and unacceptable use of AI in preparing job applications.

We use human-led recruitment processes and reviews and decisions will be undertaken by members of our team.

Acceptable use	Unacceptable use
Help you refine and clarify your ideas and thoughts	Inflate or invent your skills and experiences
Research information about the Housing LIN	Create generic responses and copy these into your application
Find out information about trends in sector that you can relate to personal experiences	
Check the spelling, grammar and clarity of what you have written	

Further information

How to apply

Please complete the [application form](#) and return it to info@housinglin.org.uk, stating 'Senior Research and Insight Officer' in the subject line.

Apply by 5pm on Sunday 16th August 2026.

Equal opportunities

We welcome applications from all sections of the community and are committed to building a diverse and inclusive workforce. We particularly encourage applications from individuals from Black, Asian and Minority Ethnic backgrounds, LGBTQ+ individuals, and disabled people, who are currently underrepresented in our sector.

Get in contact

- **Email:** info@housinglin.org.uk
- **LinkedIn:** <https://www.linkedin.com/company/housing-lin>
- **BlueSky:** <https://bsky.app/profile/housinglin.bsky.social>
- **YouTube:** <https://www.youtube.com/HousingLIN>

If you're passionate about shaping the future of housing and care, we'd love to hear from you!

