



Housing LIN

Connecting people, ideas and resources

WE'RE RECRUITING

Research Officer



Salary

£26,000 per annum

Hours

Full time, 35 hours per week

Contract

Fixed term to 31 March 2027,
with possible extension

Location

Hybrid working, with access to
our Bristol office and home working

Start date

As soon as possible,
no later than mid-October

Travel

Regular travel across England will be
required. Reasonable travel expenses
will be paid.



About the Housing LIN

The Housing LIN is a network of more than 15,000 housing, health and social care professionals across England, Wales and Scotland. We connect people, share evidence and promote innovation, while our consultancy and research team works with local authorities, housing providers and other organisations to develop strategies and practical solutions that improve housing, care and support.



About the role

We are looking for a Research Officer to join our research and consultancy team and help us ensure that the experiences and views of people who use supported housing and related services are reflected in our work.

The role will have a particular focus on qualitative research supporting our work with local authorities on supported housing needs assessments and strategies, including work associated with the Supported Housing (Regulatory Oversight) Act 2023.

You will organise and undertake engagement directly with people with a wide range of lived experiences, which may include learning disabilities, mental health needs, homelessness, domestic abuse and substance use, to understand their experiences, housing and support needs, preferences and aspirations.

Research will be undertaken both face-to-face and online and may include individual interviews, focus groups, workshops and small-scale surveys.



Key responsibilities

You will:

- plan, organise and undertake qualitative research with people with lived experience of supported housing, homelessness and care and support needs;
- recruit and engage research participants, working where appropriate with local authorities, service providers and community organisations;
- conduct interviews, focus groups, workshops and other engagement activities both face-to-face and online;
- ensure research is undertaken sensitively and ethically, with appropriate consideration of informed consent, confidentiality and safeguarding;
- analyse qualitative evidence and identify key themes, experiences and messages;
- produce clear written summaries of research findings;
- work with colleagues, including our Senior Data Analyst, to bring together qualitative and quantitative evidence;
- contribute to reports, supported housing needs assessments and other research outputs;
- organise your own workload across several projects and meet agreed deadlines; and
- travel to different locations across England to undertake research and engagement.

What we are looking for

We are looking for someone with:

- experience of undertaking qualitative research, particularly interviews, focus groups or other forms of direct engagement;
- experience of engaging sensitively and empathetically with people with lived experience of housing, care or support needs;
- an understanding of ethical research practice, including informed consent, confidentiality and safeguarding;
- good analytical and writing skills, with the ability to identify and communicate key themes from qualitative research;
- excellent organisational skills and the ability to manage your own workload;
- the confidence to work independently while being part of a supportive small team;
- the flexibility to work around the needs of research participants, which may occasionally involve evening work; and
- the ability and willingness to travel across England.

Experience of research relating to supported housing, homelessness, social care or other related areas would be an advantage, but is not essential.



Application and recruitment process

Apply by

23 September 2026

To apply, please complete our **short application form** and submit it by 23 September 2026.

The application form will ask you briefly about your interest in the role and the relevant experience you would bring.

Please note that Housing LIN is unable to provide visa sponsorship for this vacancy.



Any questions?

If you have any questions about the role or the application process, please contact:

Ian Copeman

Business Director

consultancy@housinglin.org.uk

What happens next?

01 Applications reviewed

Applications will be reviewed against the requirements set out in this job description.

02 Short informal discussion

Shortlisted applicants will be invited to a short online discussion with members of the Housing LIN team during the **week commencing 28 September 2026**.

03 Appointment

We are looking to appoint as soon as possible and expect to make an offer during the week commencing 28 September.

