

Tenant and Resident Innovation Day

Residents shaping the future of housing innovation

SNG × Disruptive Innovators Network × Amazon

21 September 2026 | Amazon HQ, London



A resident-led day with real scale

A practical space for residents, housing colleagues and innovators to learn and create together.

100+

attendees

103 bookings were confirmed before the event, with registrations still coming in.

Resident-led

Lived experience and resident voice were central to the day.

Cross-sector

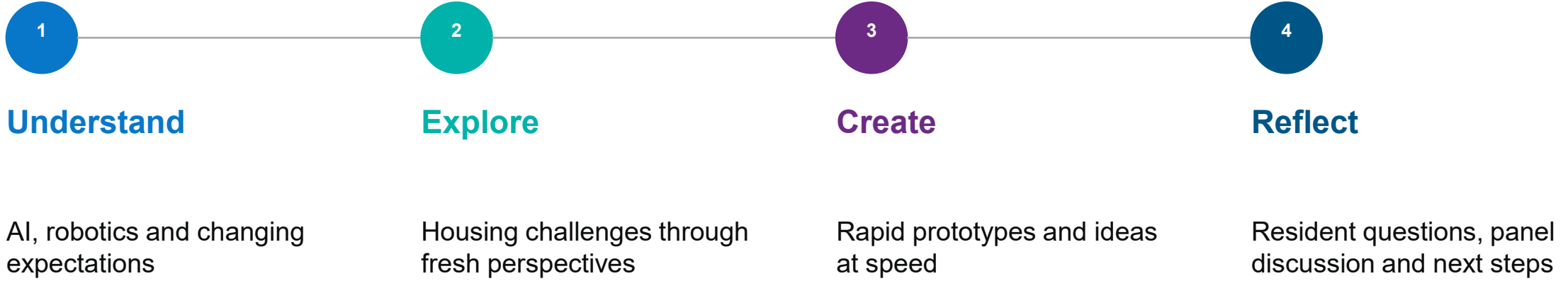
Residents, landlords, regulators and innovation specialists shared perspectives.

Hands-on

The programme moved from inspiration into practical problem-solving.

From demystifying AI to designing solutions

The day combined expert input, practical workshops and resident reflection.



Three practical breakouts Building with AI • Innovation skills and rapid prototyping • Amazon “Working Backwards”

Innovation in action



Turning the energy into action

The event was designed as a starting point, not a one-off conversation.

1

Select the strongest ideas

Review the ideas and resident priorities generated during the day.

2

Take ideas into an Amazon Lab

Residents will work alongside partners to develop and test selected ideas.

3

Share learning and build momentum

Feed back what is learned and create routes for ongoing resident-led innovation.

The opportunity

Move from asking residents for views to involving them in shaping, testing and improving the solutions from the start.

Resident voice → co-design → testing → learning