

# Stockport Homes Group

One team, transforming lives

# Carecall

Proud to be part of SHG

Established 1984



# GMCA Project

**GMCA**  
GREATER MANCHESTER  
COMBINED AUTHORITY

**stockport  
homes**  
Proud to be part of SHG



Department for  
Science, Innovation  
& Technology

**Carecall**  
Proud to be part of SHG

  
**chiptech**

  
ATTENTIVE



**Tunstall**

# Prevention through design and policy



- Report Analysis



- SLA / Contract Management



- NHS / Health Professionals  
(Hospital Discharge, Frailty Coaches, GPs, UCR, NWAS etc)



- Enovation - UMO cx



- Working Collaboratively - ASC, Age UK, VM02, BT, other ARCs etc.

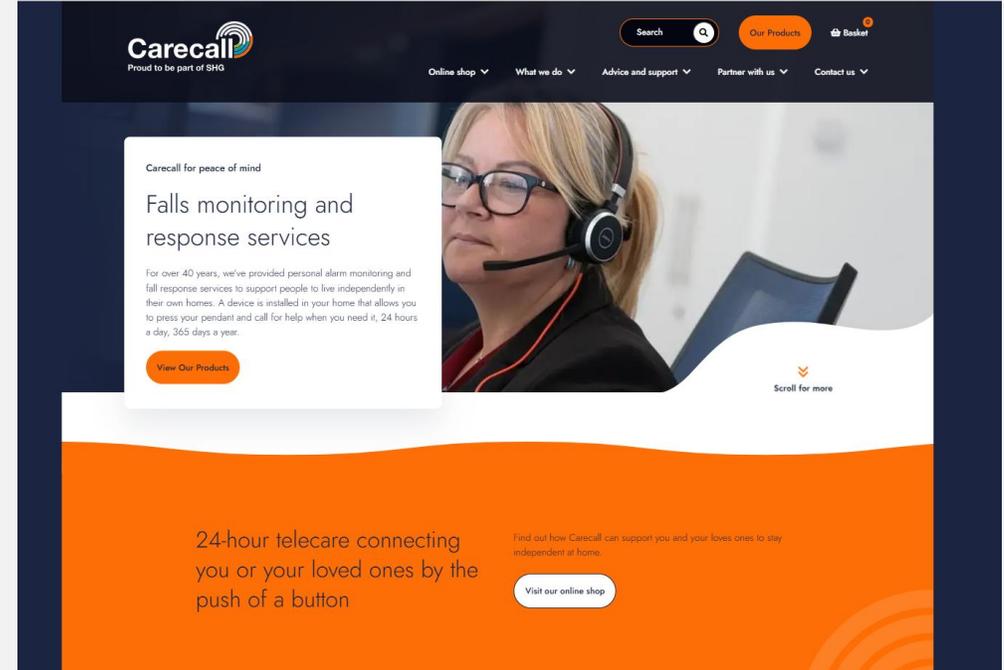
# Carecall Service

## Monitoring Service

Upon receipt of an alarm activation, the call is triaged by our trained call handlers and if appropriate the emergency services will be alerted. Alternatively, we would notify any nominated party detailed on the customer's account.

## Monitoring & Response Service

Upon receipt of an alarm activation, again the call would be triaged but with the added difference that our emergency response officers could be deployed to the customers address to provide assistance (including using specialist equipment to help a customer back to their feet).



[www.Carecall24.co.uk](http://www.Carecall24.co.uk)

Website Orders

National Orders (Monitoring service available across the UK)

# Thank you

