



Delta Wellbeing

Building a Connected Model for Prevention

From Reactive to Preventative

- Crisis-led reactive services
- Rising pressure and complexity
- Infrastructure already in place
- Shift toward anticipation and coordination



Delta -The Connected Model



What CONNECT delivers in practice

Infrastructure

- 24/7 monitoring and rapid response
- Proactive wellbeing contact
- Direct link to front door social care
- Embedded within Home First and MDTs
- Co-located and integrated workforce

Operational scale

- Over 8,500 people supported since 2020
- 6,063 response attendances 2024–25
- Of these, 2,197 non-injurious falls attended
- Only 6% of all calls escalated to EMS

Where Housing, Health and Care Intersect

- Heating reliability and respiratory vulnerability
- Property condition and mobility confidence
- Energy insecurity and anxiety
- Isolation shaped by environment



Strengthening the Connection



- Repairs patterns
- Discharge planning
- ARC insight
- Digital transition
- Existing 24/7 infrastructure

Prevention Starts at Home

- Prevention is shared
- Infrastructure already exists
- Connection is the opportunity



DIOLCH | THANK YOU

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