

Affordable Housing Stock



Older People Specialist

Turnover £50m

4,700 homes for rent

600 employees

23/29 mainland local authorities

3 Office Bases

- Edinburgh
- Glasgow
- Elgin



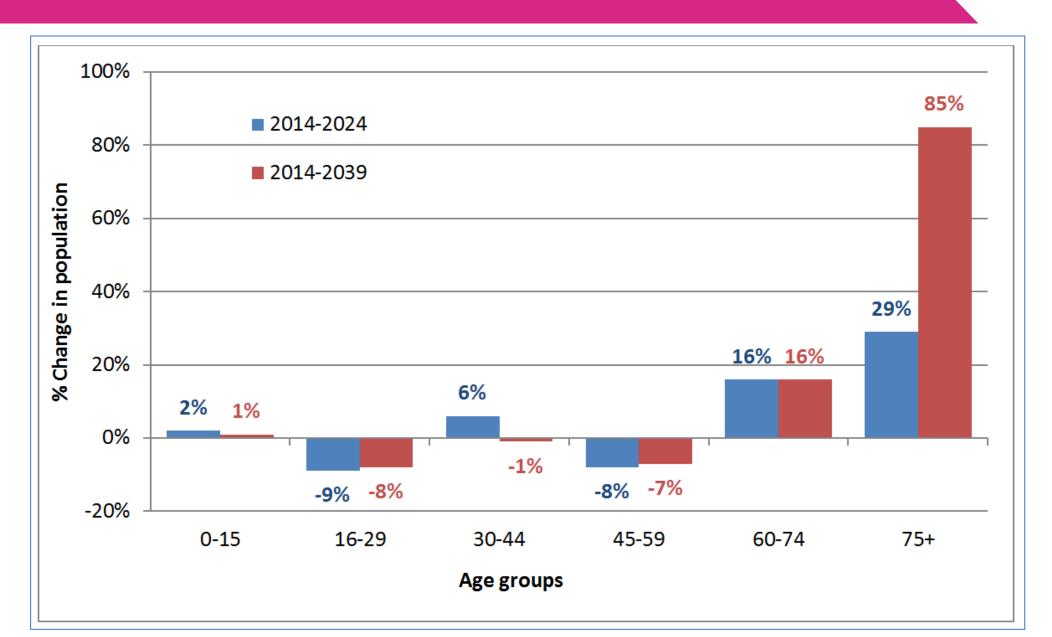
6 Registered Care & Support Services

Telecare – to all tenants

Telecare Commercial Services – 40 corporate customers (20k connections)

Scotland's Challenge No 1: Huge Increase in Older People





Size of the Challenge



National Housing Emergency Gap Estimates that 40k OP units required

Shortage of older people's housing

Huge increased in number of older people

Low levels of new provision

No national strategy for older people (housing or in general)

Housing not an equal partner or with Health & Social Care

Social
Housing new
builds
slowed down
due to
funding

Rent Freeze a couple of years ago had big impact on sector

Housing
Support
funding
almost
disappeared
for OP



Our Manifesto Asks



Create a National Vision

Undertake a review of the provision of older people's housing and housing services in Scotland

Creat a strategy that cover housing, health and social care

More Homes for Older People

Set Targets for Older People's Housing to increase supply

Recognise and promote the creation of extra care housing so that on-site services meet the needs of older people and ageing in place.

Accessible Design Standard

Publish the new standard for accessible housing

Technology Enabled Care products should be a standard element of the Accessbile Hosuing Standard

Uplift the social housing subsidy regime to reflect the higher design costs for this

Invest in Housing Support Services

Recognise the value of housing support for older people by endorsing the Cost Benefit Research

Give HSCPs a duty to plan for the provision of older people's housing services

Recognise the complexity of the frontline care and support job roles and change commissioning prices to reflect this

Tackle our Ageing Stock

Set up a new subsidy system to support social landlords to remodel and retrofit homes to ensure they are retained for continued use

Increase funding and move to a 3-year funding system for adaptations to allow people to live well at home and avoid premature entry to residential care

Technology Enabled Care & Support should be included as part of the adaptations regime.



Latest Cabinet re-shuffle



Manifesto Asks:

Each section of the document contains a table suggesting what needs to change in terms of:

- Policy
- Guidance
- Legislation
- Practice
- National Target
- Funding Regimes



Minister for Social Care, Mental Wellbeing and Sport: Tom Arthur

New Cabinet Position Cabinet Secretary for Housing: Mairi McAllan

SNP predicted to be win next year's election but with a minority, so will need at least one other party to share power with......







Dr Rhiannon Williams

Professor Vikki McCall – University of Stirling

Frances Harkin - HACT







Methods

Mapping the diversity of delivery models and funding mechanisms

Interviews with Housing Support providers

Cost-benefit analysis of two case studies

Focused Housing Support Models Floating support

Accommodation Based Support

Core and Cluster

Cost-benefit calculation approach

- 1. Calculation of costs
- 2. Mapping service user journey and expected outcomes
- 3. Calculating change in outcomes over time
- 4. Assigning monetary values to outcomes
- 5. Calculation of net benefit

Hanover: Very sheltered

- Accommodation-based Housing Support providing 250 very sheltered homes
- Older persons housing that supports independence and wellbeing, with aid of on-site staff
- Resident satisfaction very high
- Impact includes:
 - improved life satisfaction
 - reduced admission to hospital
 - reduced length of stay in hospital

Occupancy	Value
Total occupants	288
Costs	
Total cost	£350,292.00
Cost per occupant	£1,216.29
Non-discounted benefits	
Wellbeing benefit	£4,318.00
Cost avoidance	£1,840.00
Discounted benefits (gross)	
Wellbeing benefit	£4,189.43
Cost avoidance	£1,713.45
Average benefit	£5,902.89
Average benefit Benefits (net)	
	·
Benefits (net)	£5,902.89



Recommendations

- 1. Provide support to assist providers in demonstrating impact
- 2. Secure long-term and sustainable funding for housing support
- 3. Align Housing Support funding and delivery to priorities set out in national commitments

4. Build capacity to measure social value and wellbeing outcomes

Hanover Recent Tests of Change



Remote Environment Monitoring

Remote thermostatic radiator valves 29 homes Newtonmore

Passivhaus air quality

3 homes Drymen

Smart heating performance

36 homes Glasgow Asset management web app development (SFHA Project) 18 homes Huntly

Data Analyst

New Assets team role March 2025 to improve co-ordination and use of data

Damp & mould risk

7 properties West Linton

Preventative Approach to Wellbeing

Scot Gov funded Proactive Calling project in partnership with Yokeru and Alertacall (completed April 2025)

11 sheltered and amenity housing developments Glasgow area

