

Every Voice Matters: Championing Diversity and Representativeness in Customer Engagement at Coastline

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Join the Coastline Conversation!

Have your say....

Make an impact...

Help us decide....

We make it easy for you to give us feedback on the services we provide

Join us, represent your community and influence Coastline

Every voice in the Coastline Conversation helps to influence and shape our services

*You told us,
we listened,
together we...*



Have your say

Community Connections sessions
Catch up with Coastline
Annual and regular surveys
Complaints & compliments



Make a difference

Community Collaboration sessions
Residents Associations
Community Standards Inspections
Under 35s Advisory Group
Neighbourhood Action Days
Community Impact Funding
Coproduction at the Homeless Service
Volunteer Scheme
Your Next Step



Talk to us!

Find out more, follow us on social media



Email getinvolved@coastlinehousing.co.uk
or call 01209200200
and ask to speak to your
Community Investment Team



Help us decide

Customer Voice
Void Inspectors
Scrutiny Reviews
Complaints Mentors

Coastline

A Foundation Built on Inclusion



Representation in Action



Listening, Learning and Acting



Celebrating Difference, Building Belonging



**Looking Ahead:
A Shared Vision for 2025 and Beyond**



A Home for Every Voice