



Resident D&I

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Diversity & Inclusion Manager



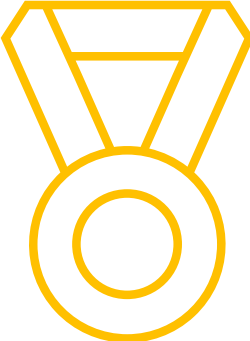
What we've achieved so far



Awarded Bronze
in 2020 by
Inclusive
Employers



Awarded Silver
in 2021 by
Inclusive
Employers



Awarded Gold
in 2023 by
Inclusive
Employers



DIVERSITY
NETWORK
ACCREDITATION

Accredited by the
Housing Diversity
Network in 2023



Our plan for 2024/25

Resident Data

Begin our resident #CountMeIn campaign to replicate the success we have seen for colleagues and encourage our 'involved residents' to become advocates

Continue to analyse our resident survey data to monitor trends for unrepresented groups

Develop a process to monitor trends for repairs, complaints, ASB and hate crimes in relation to diversity

Resident Engagement

Increase the number of 'involved residents' in our D&I specific groups

Develop new D&I initiatives our the BeSkilled, Be Digital, Be Connected and Be Well platforms

Improving the visibility of 'involved residents' from different backgrounds

Provide further education to residents on the benefits of living in a diverse and inclusive world

Continue to promote our language and accessibility support services to residents.

Resident Voice

Champion role models and share their experiences of living with Anchor

Remove communication barriers for residents by assessing the accessibility of our services

Support colleagues to understand cultural differences which may present themselves in non-verbal cues, gestures, and body language that may have different meanings across cultures, to avoid misinterpretations or miscommunication

Supporting residents with digital inclusion, especially where adjustments to the functionality of equipment may be needed

