Technology for our Ageing Population: Panel for Innovation

Learning from Phase Two: From Principles to Delivery

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TSA™

UNLOCKING PERSONALISED OUTCOMES

Delivering in partnership with testbeds

All testbeds have tenant and staff champions who are actively engaged across developing and testing:

- the co-production approach

- the workforce development approach and virtual house

- simple tools that enable services to work through all the steps of embedding enabling technology and wrap around services:

  - TEC approach to support a focus on risks and outcomes & engage with services and suppliers
  - Information and data security questionnaires for all suppliers to support quality and safety
  - Use cases/scenarios to share with solution suppliers to support a better understanding of needs and being outcomes-led rather than technology-led

#TAPPI

Supporting outcomes through enabling solutions

Testbed sites have been working with tenants to identify needs as part of their assessment process:

- Hydration monitoring to promote improved wellbeing & reduce risk of UTI
- Use of smart speakers linked to devices around the home to support those with poor mobility – opening curtains, setting reminders
- Testing robotic vacuums – maintaining your home when accessing the property is difficult
- Promoting activity and safe walking using GPS devices and falls alerts when out and about
- Connected Care systems to build a pattern of everyday living and notify staff and families if habits change – proactive support and prevention of crises

#TAPPI

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The power of partnerships & shared learning

TAPPi

BIELD FREE TO BE

Wiltshire Council

platform housing group

pobl

Haringey LONDON

Southend Care excelling in care enhancing lives

Co-Production and Engagement Partner

CO-PRODUCTION WORKS

Evaluation and Shared Learning Partner

Cambridge Centre for Housing & Planning Research

Remarkable research for healthy ageing
THE DUNHILL MEDICAL TRUST

TSA
The voice of technology enabled care

Housing LIN
Connecting people, ideas and resources

#TAPPI

Adaptable

Co-produced

Quality-focussed

Cost-effective

Preventative

10 TAPPI Principles

Choice-led

Person-centred

Interoperable

Outcome-focussed

Inclusive

Embedding TAPPI legacy into policy & practice

- End-to-end quality is paramount – housing associations should aim to have QSF certified services and products (installation, 24/7 monitoring, mobile response, supplier solutions)
- Connectivity is a right and vital element of supporting independence – it must be built into the fabric of the building from the point of initial plans and drawings
  - **Can we impress the need for a connectivity social tariff for supported housing?**
- Clear need to raise awareness of TEC outcomes across design and build – TEC awareness raised within RICS?
- Opportunity to co-produce services within housing and learn from tenants and staff
- TAPPI principles can be applied across all TEC related procurement activity
  - **Challenge suppliers to show how they embrace TAPPI principles within their practices, e.g. Consortium Procurement tender**

#TAPPI

Thank you

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