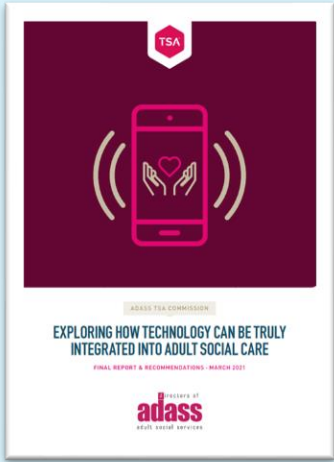# The right care
The right place
The right time

Alyson Scurfield, CEO, TSA

1 March 2023

TSA™

unlocking personalised outcomes

Unlocking Personalisation: Turning Strategy into Action

ADASS & TSA Commission

March 2021

People at the Heart of Care

Dec 2021

A Healthier Wales: our Plan for Health and Social Care
Oct 2021
(Refreshed Report)

Digital and Health and Care Strategy - Scotland
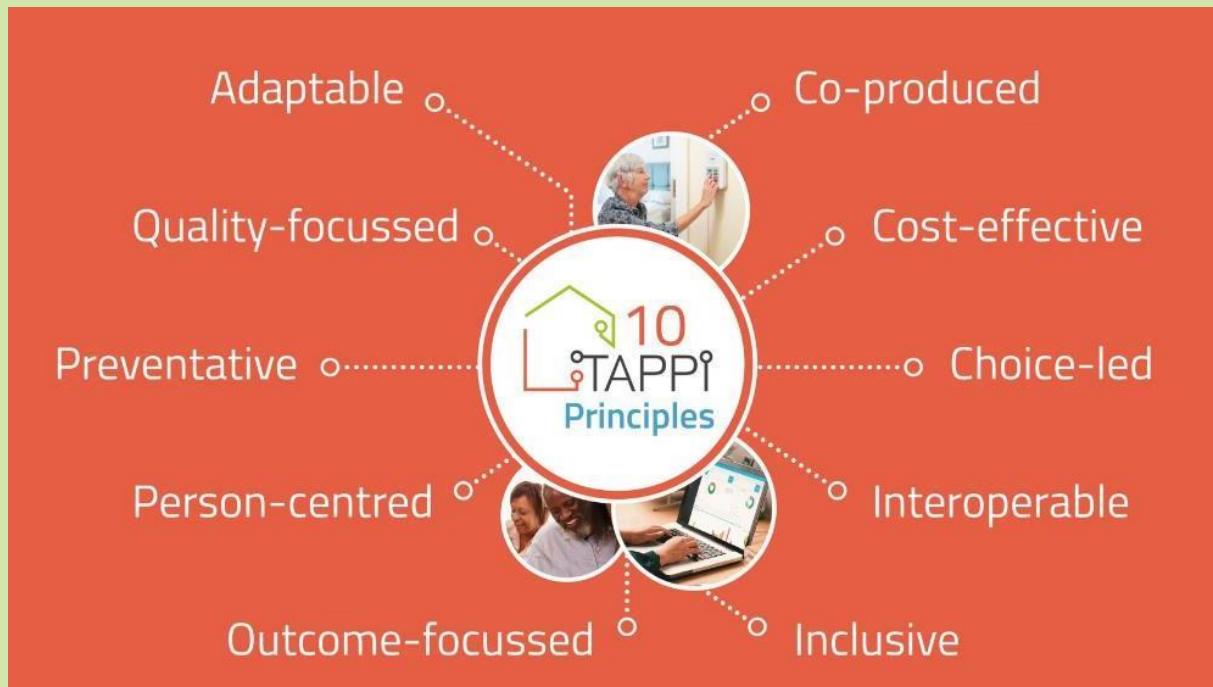Oct 2021
(Refreshed Report)

Technology for our Ageing Population: Panel for Innovation

Principles to Implementation

#TAPPI

Personalisation in Action

TAPPI

Co-production

Technology enabled services need to be proactive and co-produced with people, their families and carers.

Workforce, vision and leadership

Digital infrastructure, skills and approaches in social care must improve so individuals and the care workforce can maximise digital opportunities.

Standards

We should work with technology providers and other adult social care stakeholders to drive the adoption of quality standards.

Evidence evaluation and benefits realisation

Wellbeing and cost benefits continuously collated

Creation of the blueprint

What good looks like

Hands on Support in the community

Delivery of a Personalised Care Innovation Programme

Tappi Framework

CO-PRODUCTION WORKS

Cambridge Centre for Housing & Planning Research

#TAPPI

Delivering in partnership with testbeds

All testbeds have tenant and staff champions who are actively engaged across developing and testing:

- The co-production approach

- The workforce development approach and virtual house

- Simple tools that enable services to work through all the steps of embedding enabling technology and wrap around services

- Use cases/scenarios to share with solution suppliers to support a better understanding of needs and being **outcomes-led** rather than technology-led

Supporting outcomes through enabling solutions

Testbed sites have been working with tenants to identify needs as part of their assessment process:

- Hydration monitoring to promote improved wellbeing & reduce risk of UTI
- Use of smart speakers linked to devices around the home to support those with poor mobility – opening curtains, setting reminders
- Testing robotic vacuums – maintaining your home when accessing the property is difficult
- Promoting activity and safe walking using GPS devices and falls alerts when out and about
- Connected Care systems to build a pattern of everyday living and notify staff and families if habits change – proactive support and prevention of crises

Remarkable research for healthy ageing
THE DUNHILL MEDICAL TRUST

TSA

Housing LIN
Connecting people, ideas and resources

#TAPPI

Bringing technology enabled outcomes to life

Testbed champions meeting solution suppliers

Building you TEC Knowhow
The Virtual House helps staff across housing, health and care as well as the wider public to visualise how solutions can support everyday life.

https://www.tsa-voice.org.uk/tsa-training-service/building-your-tec-knowhow/

Community of Practice and Sharing learning:

Feedback from testbeds and updates on their progress can be found online.

Follow the journey here:

https://www.housinglin.org.uk/Topics/browse/Design-building/tappi/tappi2/tappi-testbeds/

Thank you