

Pride in Orbit Independent Living

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What's coming up

- Setting the strategy
- Involving customers
- Sandra's story
- Increasing activity
- What's next?



Strategy

- Understanding the need
- Use of data
- Staff knowledge
- Stories from customers
- Core strand within Orbit's EDI programme



Involving customers

- Listening to their stories
- How have we been?
- What can we do better
- LGBTQ+ customer group
- Customers leading events



Sandra's story



Increasing activity

- Link with more community groups
- Creating safe spaces and social groups for older LGBTQ+ in the wider community
- Part of a range of targeted services

What's next?

- Expanding across all schemes
- Outreach to older LGBTQ+ people in general needs
- Research into local need
- Supporting more services



And finally...

Any Questions?

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