

Putting People at the Heart of New Housing Development

Transferring Lessons on Coproduction from
markets development to Housing Best Practice Guide
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Regional Adult Social Care (ASC) Market Development during the Covid 19 Pandemic Engagement Process:

- During Covid 19 Pandemic ASC mandate to identify regional priorities for care market development / transformation
- Engagement with people with lived experience of health and care service – **became** a crucial part of the process
- Appointed Curators of Change – a small enterprise of people with diverse and lived experience of care and support to run a public engagement process
- Listened in order to learn what is working well, or not, and what is most important for new care service development using ‘Making it Real’ Framework, on-line workshops, story gathering and lots of listening and talking.
- Lots of feedback on **housing** development and the need for **peoples’ voices to be heard** in relation to new housing development.

Engagement Recommendations

- Need to create better relationships between people and more human conditions to ensure people feel valued and connected in order that the priorities make a difference for the people who use the services.
- Any actions and plans should be **developed in coproduction with** the people who draw on services and support.
- Moving forward ADASS East should **create a level of accountability with the people** who have given and continue to give time to share their stories and participate in this work.
- Proper engagement needs to be given the proper **time**
- Need to **coproduce housing solutions** together

What has ADASS East done differently as a result of stakeholder engagement?

- A renewed commitment to coproduction across the region
- ‘*Over a Brew*’ established - a series of listening events run by Curators of Change and open to all - people who access care and support, families, friends and staff – to focus on specific themes – in order to start creating the necessary conditions for change.
- Regional Housing Group established using lessons learned from markets engagement with coproduction at its heart to develop a *Best Practice Guide to integration, partnership working and coproduction across Housing, Adult Social Care and Health*