

Smoke Free Homes

24 January 2022

- We want to play our part as a landlord to reduce smoking in the UK
- Do this by a supportive and informative approach not an enforcement approach

Work with NHS and County Councils who are the experts

The Government have an agenda for every home to be smoke free by 2030; therefore, we have a choice, we can wait for the Government to enforce this over the coming years, or we can be proactive, act now, and be the sector leader in the East of England.

- Smoking is much more common in certain types of housing while 18% of all people in England live in social housing, almost 35% of smokers live in social housing
- Smoking is the leading cause of preventable illness and death. In 2019 alone, 74,600 people across England were killed by smoking attributable causes
- It is estimated there are 300,000 GP consultations and 9,500 hospital admissions each year from child exposure to second hand smoke
- Each year smoking in England costs billions in lost productivity (£11.7bn), NHS costs (£2.4bn), local authority funded social care costs (£1.2bn) and Fire and Rescue Service costs (£325m)
- As a result of illness and disability caused by smoking, people who smoke are less likely to be employed than non-smokers and earn 6.8% less (equivalent to around £1,424 per year)
- On average, tobacco costs a smoker £2,600 per year over £50 per week

Impact on us...

As well as the benefits to our tenants there are some direct benefits to us as a business

- Fire safety...in 2019/20 in the UK there were 1.796 house fires caused by smokers' materials, 192 by cigarette lighters and 169 by matches
- Smoking can cause property damage, typically nicotine staining/discolouration and burns in flooring
- There is a significant volume of our workforce visiting the homes of people who smoke; potentially being exposed to second-hand smoke in their place of work



What are we doing...?

- Adding a clause to our new tenancy agreement (April 2022) to encourage people not to smoke in their homes
- Providing behavioural training to the housing teams run by NHS to assist in conversation with tenants
- Asking new customers if they smoke, whether they would be interested in stopping and if so, make referrals
- Making referrals at any other time during customer contact and providing literature if they are interested in stopping smoking
- Carrying out tenant comms campaigns
- Exploring asking tenants to sign up to a voluntary smoke free home pledge

What do you need to do...?

- Brief your teams and create some excitement and positivity around the project
- Pass on any feedback you receive from your teams
- Be creative and come up with ideas of other ways we can work towards smoke free homes
- Support in arranging/booking the training
- Ensure we are ready for the launch



Questions?