



# Matching Referrals

# Support Training





## Limetree Court, Stamford Hill, East London



“The residents at Limetree are a particularly diverse, high needs, fun and interesting bunch of people. Many are over 80. Many have physical disabilities, many have mental and learning disabilities. They come from different parts of the Caribbean, Italy, Greece, Turkey, Germany, Africa, London and all have been long-term Hackney residents”



Building Compassionate  
Communities across London and  
the South East

Key achievements delivered in partnership with  
Anchor Hannover and Compassionate Neighbours  
Social hub at Limetree Court

8 Compassionate  
Neighbours

25+ Community  
Members

1664 Hours of  
support  
March 2019 – March  
2020

During the pandemic support  
has been provided virtually  
by phone and online using  
SparkoTV

50 Neighbours offered  
additional support to call  
a second Community  
Member weekly

2500  
Additional hours of  
support



“I just wanted to thank you for today's coffee afternoon I really enjoyed it and had so much fun been feeling a bit flat beforehand.... I am so glad I did everyone is so welcoming and fun” CM

We learnt that hubs can provide;

- residents with an opportunity to form social connections with other people in the building
- a sense of purpose week after week
- a sense of community beyond the building for those involved

And...

- Compassionate Neighbours are flexible around their roles and responsibilities
- The skills of the Neighbours were further evident through their conversations with the residents about sensitive topics