



Transforming care and support for the 21st century

Julie Ogley

Director of Social Care, Health and Housing, Central Bedfordshire Council

ADASS President 2019-20



Welcome

What do we mean by Transformation?



From this:To this:Providing specialist services → Accessing universal servicesNeeds-based approach → Strengths-based approachMeasuring inputs → Measuring outcomesProvided for people → Co-produced with peopleResponding to crises → Preventing crises

What do we mean by Transformation?



Delivery of transformation also requires:

- A clear evidence base of what works and in what circumstances
- An integrated approach to the planning and delivery of services
- A 'whole system' approach not just focusing on people who require public subsidy but also ensuring equality of access

Partners in Integration





Integrated approach supported by joint Memorandum of Understanding

- Developed in 2015
- Updated in 2018
- Over 25 signatories including:
 - ADASS
 - LGA
 - NHS England
 - MHCLG

What's in the Memorandum?



Sets out:

- A shared commitment to joint action across government, health, social care and housing sectors in England
- Principles for joint working for better health and wellbeing outcomes, and to reduce health inequalities
- A framework for national and local cross-sector partnerships to provide healthy homes, communities and neighbourhoods
- Conditions for developing integrated and effective services to meet the needs of individuals, carers and families with a range of local stakeholders
- What shared success might look like

NHS Long Term Plan



- Greater focus on prevention, self-management and tackling health inequalities
- Acknowledges vital role of social care and housing
- Expansion of personal health budgets
- Move to a more 'digital' approach to delivery
- Specific focus on key health outcomes
- Tacking workforce issues
- Aiming for financial sustainability

Social Care Green Paper



Yet to be published but likely to include:

- The approach to integration with the health system
- The role of housing
- Addressing challenges in the care market
- Digitisation
- National workforce strategy
- Sustainable funding

Some examples of current areas of development



- Housing-focused approaches through the BCF and iBCF
- Research initiatives
- Community-based initiatives
- Exploiting technological developments



iBCF-funded Housing Support for Hospital Discharge

• What it does:

- Provides dedicated housing service for people coming out of hospital
- Provides fast access to accommodation-based reablement, adaptations, assistive technology and specialist housing

• Outcomes:

- Facilitates hospital discharge
- Avoids admissions to residential care



Research into Housing Needs of Older People

• What it does:

- Provides an evidence-base to determine the shape of new housing.
- Influences Local Plan policies to enable delivery of homes suitable for older people

• Outcomes:

Helps create healthier, more inclusive, multigenerational communities



Developing community-based micro-providers of care and support

• What it does:

- Community Catalysts working to develop care 'microproviders'.
- Worker is 'embedded' in local social work team
- Outcomes:
 - More flexible person-centred care provision



Developing support tools for communities

• What it does:

- Joint project with Housing LIN to provide accessible information
- Gives community groups ideas, information and sources of support to develop community-led housing
- Outcomes:
 - Helps meet the needs of local communities



Key Challenges



- Prevention in one area of the system may result in savings for another area but until they are adequately joined up it may be difficult to make the case
- Very different legal and governance structures for the housing, health and social care systems
- Building-based solutions to health and social care challenges may take years to implement

Central government could help by...



- Set realistic planning obligations for specialist schemes reform the anachronistic 'C2' Use Class
- Make sure that the planning system requires new developments to be able to meet the needs of the whole population in terms of accessibility and adaptability.
- Enhance 'Part M' of the building regulations to improve Category 2 or to create a new category between 2 and 3.

What we need



- A coherent integrated long term plan which goes even wider that the health, social care and housing systems and encompasses land use planning, workforce planning, etc
- Fiscal support and stability
- Some key reforms to specific aspects of the law and/or government policy

What we can do



- Keep up the good work shout about your achievements
- Keep building the evidence base
- Encourage political support at a local level
- Work together across organisational boundaries
- Work together to form and deliver coherent and consistent messages to government
- Form allegiances outside the public sector development, construction and technology industries



Thank you

julie.ogley@centralbedfordshire.gov.uk