

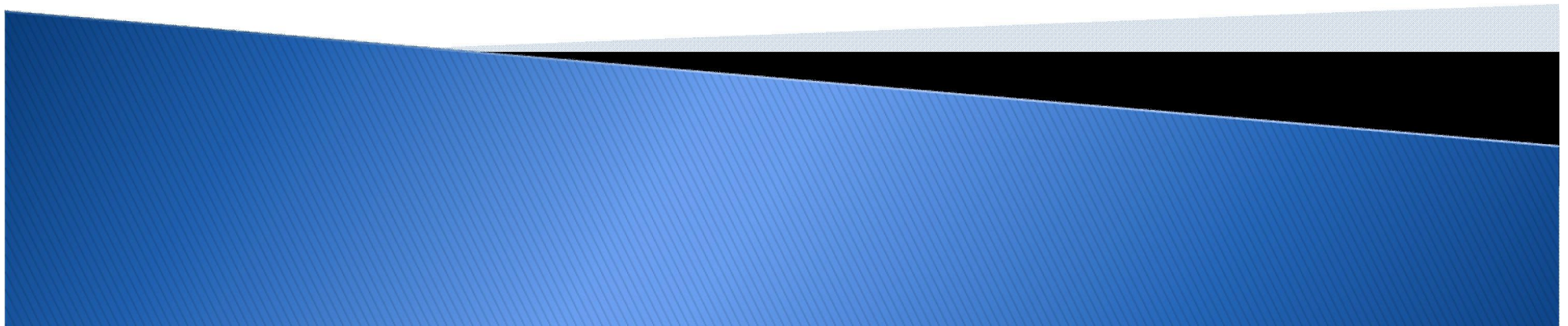


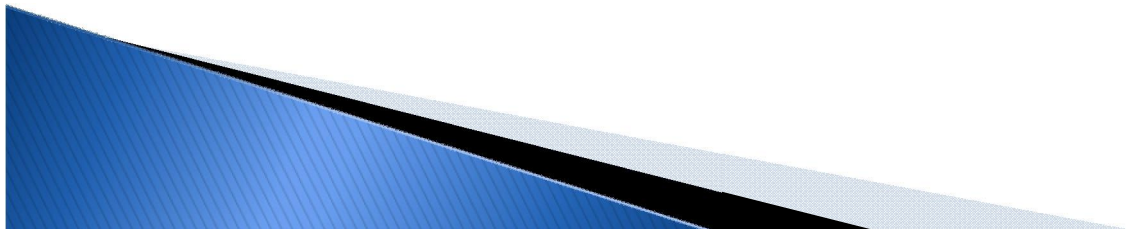
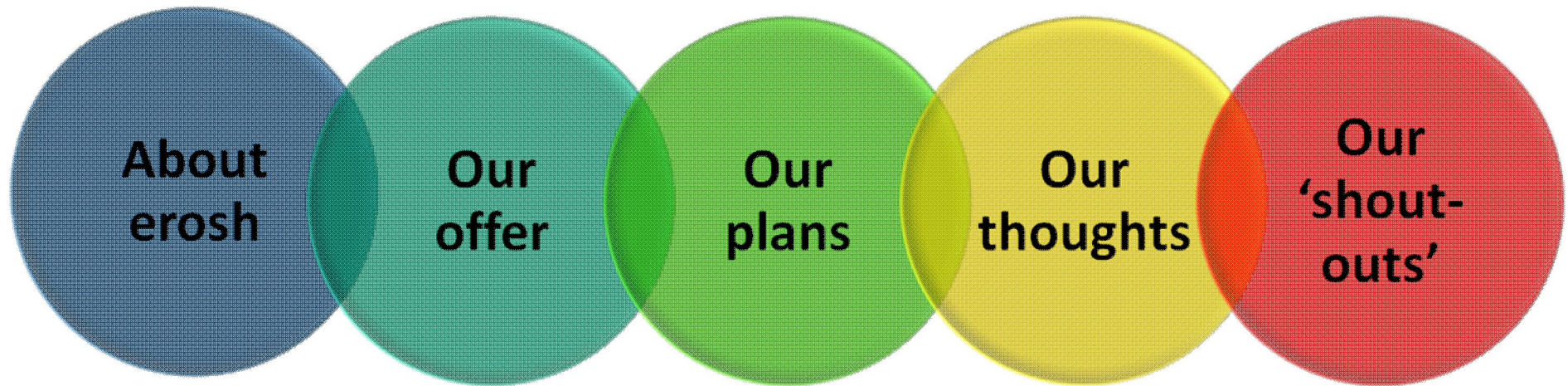
All about erosh

Ken Johnson, Trustee

NW Housing LIN


3rd October 2017





About erosh

1996 *Emerging* Role of Sheltered housing -
Emerging Role of Warden project on contribution of
sheltered housing staff

A grey downward-pointing arrow indicating a transition from the 1996 period to the 2007 period.

2007 *Essential* Role of Sheltered Housing

A light red downward-pointing arrow indicating a transition from the 2007 period to the 2012 period.

2012 erosh

A decorative graphic in the bottom-left corner consisting of overlapping blue, black, and white geometric shapes.

Our patron




**Dame
Esther
Rantzen
CBE**

Our Team



Alison Braithwaite
**Marketing
Manager**



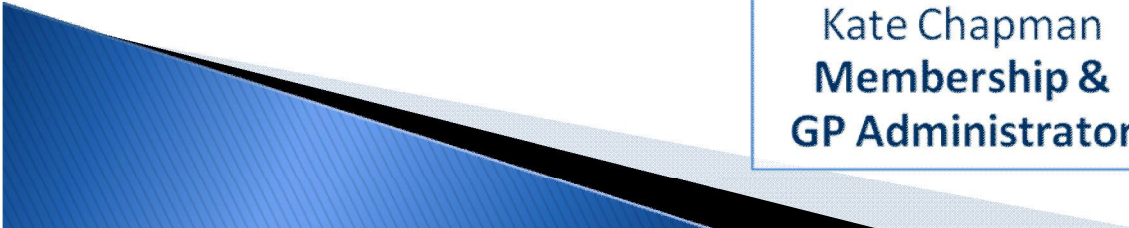
Rebecca Mollart
Chief Executive



Kate Chapman
**Membership &
GP Administrator**



Antony Howarth
Website Manager



Our Trustees



Robin Deane
Chair



Cheryl Whittle
Vice Chair



Ying Hu
Treasurer



Jane Endersby



Althea
Howarth



Ken Johnson



Chris Jones



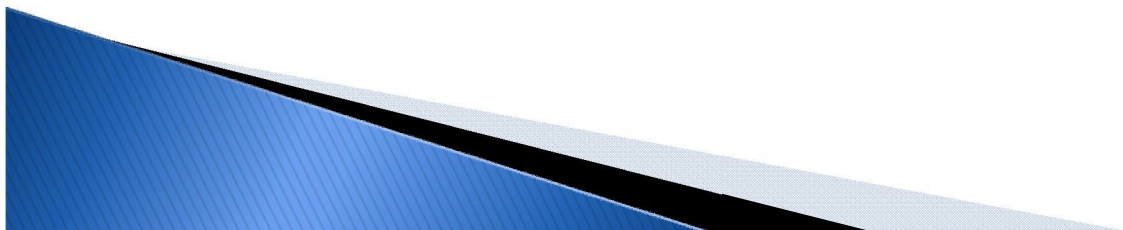
Michelle
Richards



Angela Stacey



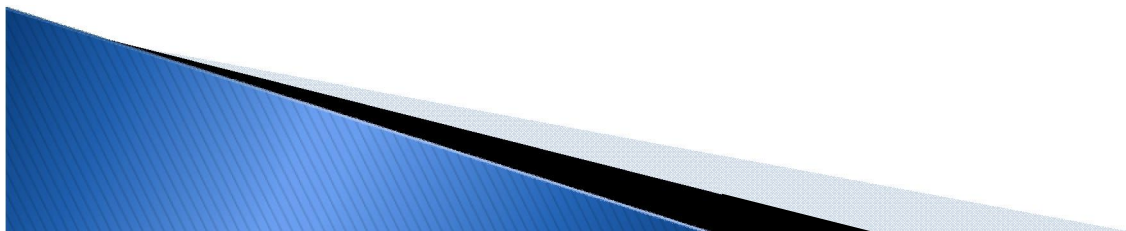
Kevin
Williamson



About erosh

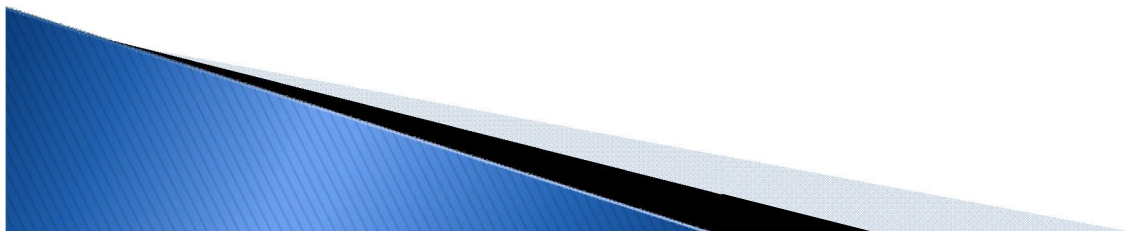
We aim to:

- ▶ Raise awareness of the value and benefits of older people's housing and support
- ▶ Celebrate housing with support for older people
- ▶ Promote sheltered and retirement housing schemes as community hubs
- ▶ Provide policy and good practice resources for frontline staff supporting older people and their managers
- ▶ Influence and respond at national and local levels



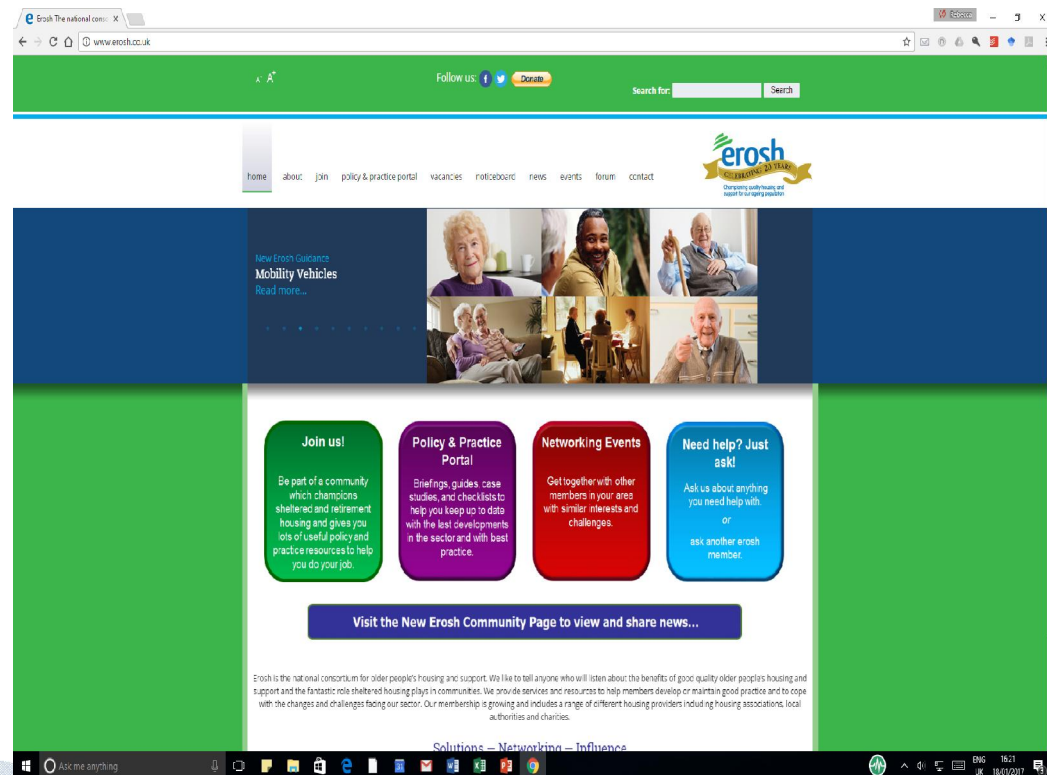
Our offer to members

- ▶ Good practice guides & case studies
- ▶ Showcase own good practice
- ▶ Discounted training & events
- ▶ Policy briefings
- ▶ Bi-monthly e-newsletter
- ▶ Networking events
- ▶ Representation and influencing at national & local level
- ▶ Collective responses to national consultations
- ▶ Free job vacancy listings
- ▶ Service Impact Toolkit (SiT)
- ▶ Sensitive Contractors guide & training



Our website

- ▶ Policy & Practice portal
- ▶ Erosh 'community' page - **new**
- ▶ Ask Another Member facility - **new**
- ▶ Job vacancy page



Our good practice resources

Current topics

- ▶ Person centred support planning
- ▶ Professional boundaries
- ▶ Intergenerational projects
- ▶ Fire safety – **new**
- ▶ Mobility vehicles – **updated**
- ▶ Safeguarding – **updated**

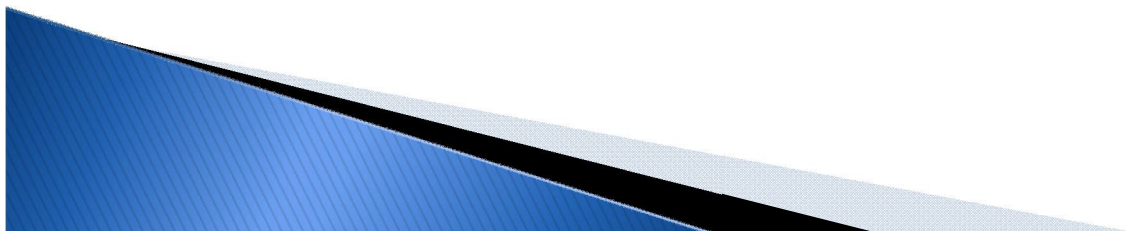
In the pipeline

New

- ▶ Housing options for older people
- ▶ Loneliness & social isolation
- ▶ ‘About housing’ for health & social care professionals
- ▶ ‘About health/social care’ for housing professionals

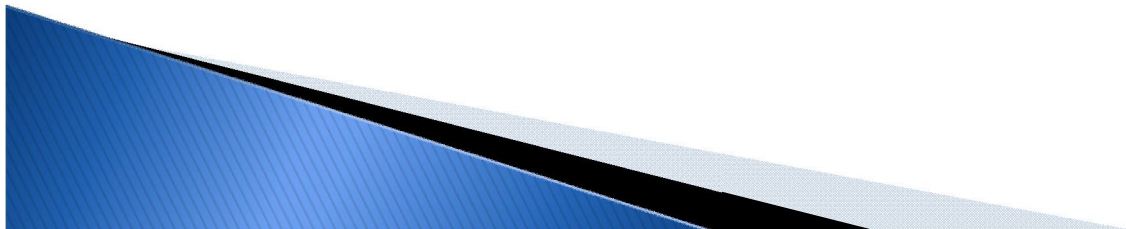
Updates

- ▶ Hoarding



Our Influencing

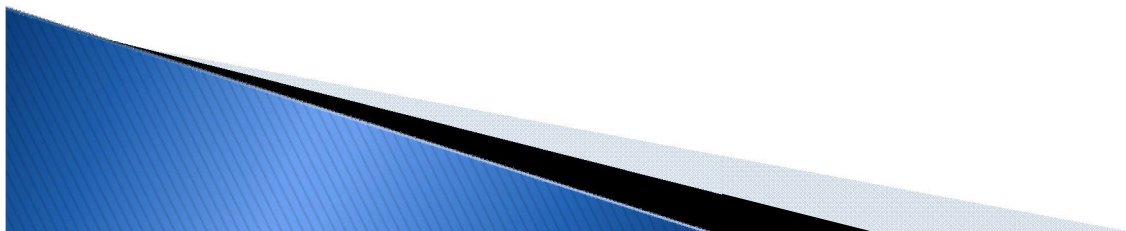
- ▶ Jan 17 – Responded to Select Committee Enquiry into funding for Supported Housing
- ▶ Feb 17 - Consultation on funding for Supported Housing
- ▶ Autumn 17 - we will be responding to the Green Paper on the funding of social care
- ▶ Jan 17 - Inside Housing letter
- ▶ Feb 17 – Chief Executive letter in the Guardian
- ▶ Apr 17 - erosh quotation in Guardian article in relation changes in sheltered housing services



Our Regional Forums

We currently have 9 Regional Forums

- ▶ London
- ▶ Kent
- ▶ Thames Valley
- ▶ Sussex
- ▶ West of England
- ▶ West Midlands
- ▶ South Wales
- ▶ Northern Ireland
- ▶ North West





Our plans



▶ **New good practice**

- Loneliness & social isolation –
- ‘About housing’ for health & social care professionals
- ‘About health/social care’ for housing professionals

▶ **Updated good practice**

- Hoarding

▶ **Continue to develop new forums**

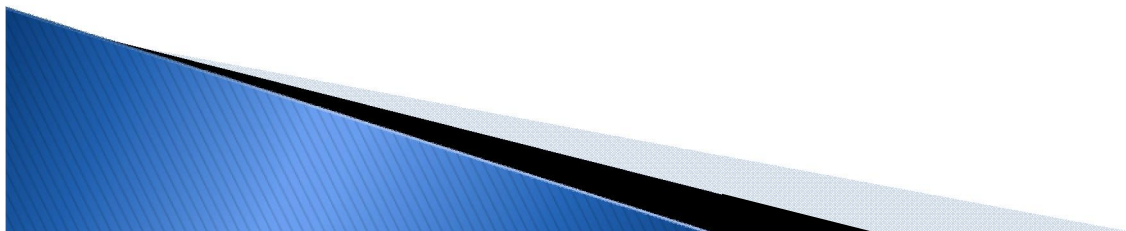
- East Midlands
- Yorkshire
- North Wales

▶ **Revised Service Impact Tool**

- More user friendly

▶ **Continue collecting evidence**

- Real evidence and case studies



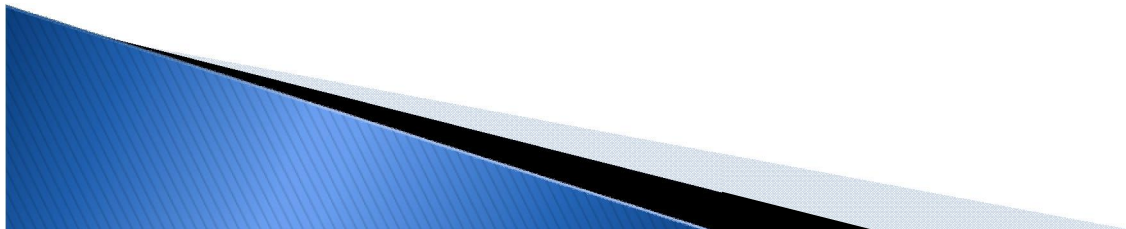
Our thoughts

Challenges:

- ▶ Significant increases in older people & older older people
- ▶ Huge changes in sector including new funding frameworks
- ▶ New service delivery models
- ▶ Money down & demand up
- ▶ Alternative funding sources

But we believe our services do:

- ▶ Reduce need for more expensive interventions
- ▶ Reduce hospital admissions & re-admissions
- ▶ Have a positive impact on health & well-being
- ▶ Represent value for money
- ▶ Save money for health, social care and public health





Our “shout-outs”

We feel older people’s housing and support services

- ▶ Save money
- ▶ Promote empowerment, independence and choice
- ▶ Tackle loneliness and isolation
- ▶ Engage the whole community
- ▶ Are inclusive
- ▶ Are great quality
- ▶ Employ great staff with great skills

And must:

- ▶ Involve older people in service design and delivery
- ▶ Meet current and future needs
- ▶ Be affordable, accessible, flexible and inclusive
- ▶ Comply with quality standards
- ▶ Recruit, train, develop and support staff

How you can support erosh

- ▶ Join us if you haven't already!
- ▶ Follow us on Twitter, re-tweet and favourite our tweets
- ▶ Like & share us on Facebook
- ▶ Pro-actively engage with our website
- ▶ Come along to regional forums
- ▶ Make our “lobbying” messages your messages
- ▶ Tell people about our good practice guides
- ▶ Shout about housing and services for older people



Get in touch

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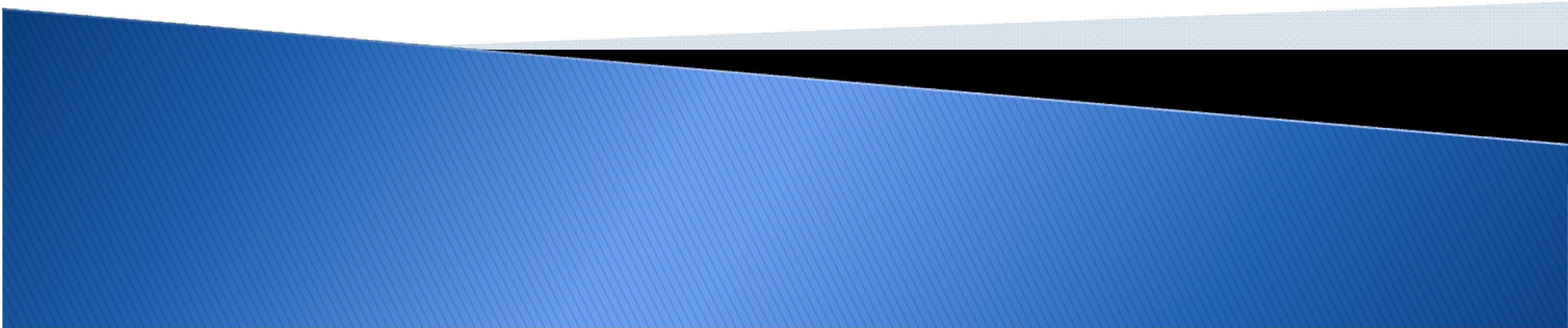
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Thanks for your time
and thanks for listening

