



Loving Later Life

Extra Care services from Notting Hill – Pathways

- 
- **Established in 1966**
 - **32,000 Homes in London**
 - **11 Extra Care Services**
 - **Over 500 customers**
 - **Housing related support and community hubs**

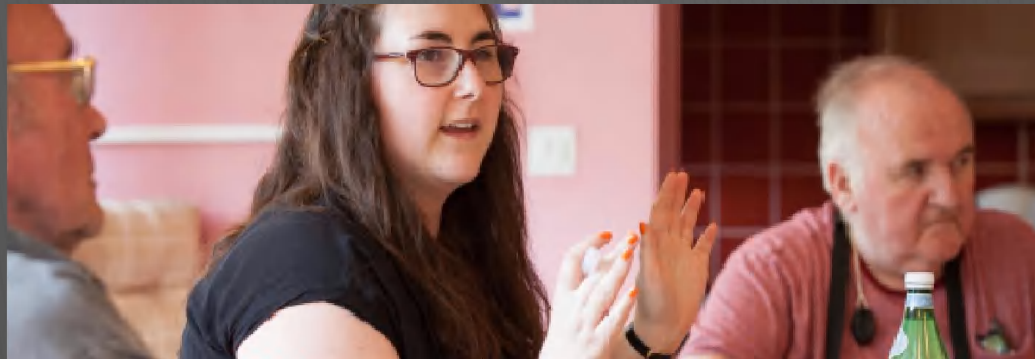
- Over 350 care and support staff
- 100 bank staff
- Investing in well trained staff
- A London Living Wage employer
- Regulated by the Care Quality Commission
- Awarded Outstanding Jan 17



- 66 units
- Plus 18 units OPSO
- Independent Customers
- 24 Hr Care team
- Activities Co-ordinator



- Customer feedback
- Customer meetings
- Getting involved
- Added value from NHH and our partnerships for customers



Questions?

