Housing with Care Matters

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#HLINenews

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Abbot's Wood, a 131 unit, DH funded extra care scheme opening this month in Chester. See p.10 for more information

IT'S AN AGEING AGENDA - ARE YOU EQUIPPED?

Hot off the heels of the Care Act, this month has already seen the publication of three major reports that examine the impact of an ageing society on the future of residential care (Demos), the provision of housing for people in later life (Age UK) and the integration of health and social care (Kings Fund). Reference to each of these can be found in this issue of *Housing with Care Matters*.

What's more, we are also waiting to learn the findings from the evidence review (URS) and work on helping to inform policy development (also by Demos) this autumn, commissioned by DCLG. Then there is the forthcoming announcement of the Department of Health's Care and Support Specialised Housing Fund and the sector led work with NHS England and Public Health England on a health and housing Memorandum of Understanding. And did you know there is a general election coming up next year? There is certainly plenty to keep us on our toes!

In the ten plus years that the Housing LIN has been at the centre of knowledge and ideas transfer – sharing practice development, supporting research and innovation, facilitating inward investment and aiding policy implementation - there is no doubt that the pace of change has picked up significantly. Are you and your organisation equipped to learn and improve? Stay networked with the Housing LIN for the latest news, views and resources on housing with care matters.





POLICY & FUNDING NEWS

Relevant policy and funding news across housing, health and social care since our last newsletter includes:

A vision of care fit for the 21st century: The Commission on Residential Care

This report from the Commission on Residential Care, chaired by former Care Services Minister Paul Burstow MP, explores the future of residential care in its broadest sense – from care homes to extra care villages and supported living, for older and disabled people. Written by Demos, it has two main objectives. First, to create a vision of 'housing with care',



not bound by existing definitions but based on the outcomes that people want and value. And second, to set out how the existing offer could change to deliver this vision, across financial, operational, governance and cultural aspects of care.

The Commission recommends a number of measures to embed good practice and challenge public perceptions, including a more accurate definition of 'housing with care' throughout government policy. However, as some commentators have observed, we need to ensure that housing with care doesn't become residential care by another name! What is clear though is the need to build a housing with care sector fit for the twenty-first century. With an election looming, this is a 'must read' for politicians of all parties! Find at: www.housinglin.org.uk/pagefinder.cfm?cid=9341

Commission on the future of health and social care

The final report from the independent commission, chaired by Kate Barker, examines the current health and social care system and proposes a new approach that redesigns care around individual needs. In it, the commission discusses the need for a new settlement for health and social care to provide a simpler pathway through the current maze of entitlements. It states, "The prize of our new settlement is huge: a more integrated service, a simpler path through it, more equal treatment for more equal need, and a far less distressing experience for those trapped in the confusions of today's arrangements."

The commission recommends an effective merger between health and social care structures, expanding care to many who would currently have to pay including potentially free support for people with dementia as well as end-of-life care. While housing is not directly referenced, the funding of future accommodation costs within the care system is highlighted along with proposed changes to Attendance Allowance.

The commission has concluded that this vision for a health and care system fit for the 21st century is affordable and sustainable if a phased approach is taken and hard choices are made about taxation. Read in full at:

www.kingsfund.org.uk/sites/files/kf/field/field_publication_file/Commission%20Final%20%20 interactive.pdf

Social care grants 2014 to 2015

The Department of Health has announced the social care (community capacity - capital) grants for 2014-2015 totalling just over £133,6million. Annex A sets out the grant determinations by local authority with adult social care responsibility. More at: https://www.housinglin.org.uk/_library/Resources/Housing/Policy_documents/04.06.14_Community_Capacity_Capital_Grant_Determination_2014-15_vf.pdf

In addition to these grants, the Department of Health's Care Bill Implementation Grant totals £19million, with each LAASCR receiving a flat £125,000. More at:

www.gov.uk/government/uploads/system/ uploads/attachment_data/file/316211/Care_Bill_ Implementation_Grant_determination.pdf

Revised Better Care Funding guidance

Formerly the Integration Transformation Fund, the government have issued guidance to local authorities and Clinical Commissioning Groups to develop their plans by February 2014 on how they will allocate resources under the new Fund from April 2015. The Fund includes £354m set aside for capital purposes, and the guidance explicitly refers to the £220m Disabled Facilities Grant arrangements and the £134m annual social care capital programme (paragraphs 19-21).

More at:

www.housinglin.org.uk/pageFinder.cfm?cid=9026&basePageID=5



Care Act Consultation: a written response by the Housing LIN

Consultation on the Care Act draft regulations and guidance closed on the 15th August. The Act and associated guidance is very significant to the housing sector and needs to be as clear and helpful as possible. To view the Housing LIN's response compiled by Sue Garwood, Jeremy Porteus and Dan Gaul, go to:

www.housinglin.org.uk/pagefinder.cfm?cid=9294

Urgent and Emergency Care Review Update

NHS England have published an update report on progress made with local commissioners and information on the development of their plans to transform urgent and emergency care services in England. This builds on the 2013 review which placed an emphasis on delivering care in or close to people's homes. The review pointed out that there were over 1.2 million avoidable hospital admissions last year and proposed a number of measures to create opportunities for meeting people's urgent care needs closer to home such as: access to right local advice, better community-based treatment solutions and improved care planning following a hospital admission. More on our 'healthwatch' pages at: www.housinglin.org.uk/ library/Resources/Housing/ OtherOrganisation/uecreviewupdate.FV.pdf

New Housing and Safeguarding Adults Alliance

Hosted by the Housing LIN, a new Housing and Safeguarding Adults Alliance has been launched, comprising housing trade and professional bodies (CIH, CHS, NHF, SITRA, SLCNG), three housing providers (Peabody, Sutton Housing Partnership, Together Housing) and co-chaired by Imogen Parry. The Alliance aims to improve the engagement of all social housing providers in safeguarding adults and build greater understanding by the statutory partners of the key role housing can play. Providers are encouraged to assess their organisation's current delivery on the Alliance's eight objectives and to access new materials on the safeguarding aspects of the Care Act and draft statutory guidance: www.housinglin.org.uk/AdultSafeguardingAndHousing

Stop Press - Bedroom tax update

MPs have voted in favour of a private Bill to exempt disabled people from the bedroom tax. The Affordable Homes Bill proposals include exempting disabled claimants whose home has been adapted and claimants who have not been offered reasonable alternative accommodation.

MARKET NEWS

In this section we capture key news affecting growth and investment in the world of housing with care. For local information on extra care housing developments, check out regional updates.

Top 50 developing housing associations

An Inside Housing survey (27 June) reveals that Housing & Care 21 are the only specialist provider to figure in this year's survey of housing associations expected completions in 2014/15, coming in at no.8 with 1,410 units of accommodation. However, there are a number of familiar 'general needs' associations that also develop specialist housing on the list including supporters of the Housing LIN such as Sanctuary who top it, Orbit Group, Guinness Partnership, Places for People, and Midland Heart.

Help to Move

ARCO's campaign seeks to give older people the housing choices they want and need in later life. Just as Help to Buy aims to accommodate the housing needs of first time buyers, ARCO state that *Help to Move* will ensure greater specialist retirement housing provision in the UK. The campaign is calling for:

- A Stamp duty exemption for retirement communities
- An increase in HCA funding
- Changes to the planning system to ensure greater consistency across the UK.

Please sign up to show your support at: www.helptomove.org

English Housing Survey 2012/2013

DCLG have issued their 2012/2013 Technical Report which includes some indicators for measuring accessibility in relation to Part M of the Building Regulations and housing and neighbourhood conditions.

www.gov.uk/government/publications/english-housing-survey-2012-to-2013-technical-report

"Record" planning consent drive for McCarthy & Stone

McCarthy & Stone report that it has achieved a "record" 31 planning consents in five months. The new consents will generate 1,102 units with a forward sales value of £250million. This consent drive is part of the firm's £1.5 billion investment in land and construction across 250 sites until 2017.



Smart move!

As reported in Inside Housing (11 July), H&C21 is planning to restrict its sheltered housing schemes to people over the retirement age (65 for men and 62 for women) in a bid to make stock more attractive to prospective tenants.

The UK Equity Bank: Towards income security in old age

Retired people have an estimated £1.4 trillion locked up in the value of their homes but, despite this wealth, far too many retired people have scarcely enough income to enjoy a comfortable, healthy retirement. This paper by ILC-UK considers options at realising a secure income in retirement. People will increasingly need to consider how best to use all their available assets to provide a secure income in retirement. One option is an Equity Bank as outlined at: www.ilcuk.org.uk/images/uploads/publication-pdfs/The_UK_Equity_Bank_web.pdf

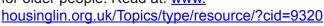
NEW HOUSING LIN PUBLICATIONS

Keeping you informed on latest policy, practice and thinking, we are pleased to bring you an excellent selection of new and diverse publications from the Housing LIN. Keep them coming in!

LATEST BLOGS

Housing providers build homes. It's obvious, isn't it?

In this opinion piece, Jeremy challenges current thinking on building homes and communities for older people. Read at: www.



Why eligibility matters at home. A personal view on the Care Act



Rachael Byrne writes that when the results of the government listening exercises on the regulations for the Care Act are known, it's unlikely to highlight a groundswell of support

for its intention to formally ration access to social care. There is much to recommend in this landmark piece of legislation and the accompanying regulations. View at: www.housinglin.org.uk/Topics/type/resource/?cid=9329

NEW REPORTS

New approaches to housing for older people -Supporting organisations to pioneer new ways of working and review current and emerging practice



This new briefing from CIH and the Housing LIN looks at how models of bespoke housing for older people (often termed sheltered or retirement housing) could be developed in the future that enable: increasing numbers of older people to have better and more attractive housing options that provide more fit for purpose affordable

solutions to their housing needs; health and care services when needed to be delivered in/closer to home, providing better outcomes for older people and achieving savings for the public purse, and by reducing dependency on acute services.

Download at:

www.housinglin.org.uk/_library/Resources/Housing/ OtherOrganisation/NewApproaches_June2014.pdf

Research in catering

The purpose of this Housing LIN research report by Helen Bailey is to review the views of the industry about catering and how it is managed, and gives valuable insight into practical examples of how to create a successful catering operation, weighing up the pros and cons of the various options available. To download, go to:

www.housinglin.org.uk/Catering ResearchReport

NEW CASE STUDIES

Grand redesigns: sheltered housing 'chic'

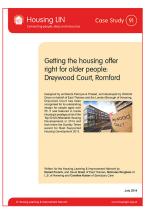
This Housing LIN Case Study (no.90) by Mark Wardingham highlights the award winning improvements made at Castle Court, a remodeled sheltered housing scheme managed by Derwentside Homes on the site of a previous care home in the former mining community in Annfield Plain, County Durham. The approach adopted in redesigning the site was one of sheltered housing 'chic'. Find at:

www.housinglin.org.uk/Derwentside CaseStudy



Getting the housing offer right for older people: Dreywood Court, Romford

This Housing LIN Case Study (no.91) by Daniel French, David Grant, Nicholas Kingham and Caroline Kaiser looks in detail at the local strategic objectives for investing in extra care housing and the outcomes achieved to improve access to quality on-site care and support so that residents lead



more fulfilling social lives. Research carried out in Havering amongst the voluntary sector and the Borough's over 65s, identified that loneliness and isolation significantly contributed to poor health and poor social care outcomes. View at:

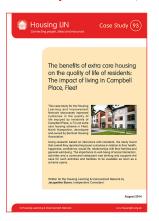
www.housinglin.org.uk/DreywoodCourt_CaseStudy

Japan's search for a seamless care package

At a time when, post Dilnot, the focus in England is on the Care Act and delivering more integrated and holistic care and support services for older people, this new Housing LIN Case Study (no.92) by Mayumi Hayashi, a Fellow at King's College London, takes a detailed look at the very serious challenge of meeting the unprecedented demand for long-term healthcare and social care for Japan's ageing population. It offers some fresh insights into recent and current measures taken, particularly the micro-multifunctional community facility for a total care package with some appreciation of both the impact and remaining challenges in this field. Download from:

www.housinglin.org.uk/Japan_CaseStudy

The benefits of extra care housing on the quality of life of residents: The impact of living in Campbell Place, Fleet



This Housing LIN Case Study (no.93) by Jackie Burns showcases the improved outcomes in the quality of life enjoyed by residents of Campbell Place, a 74 unit extra care housing scheme in Fleet, North Hampshire, developed and owned by Sentinel Housing Association.

Using research based on interviews with residents, the study found that overall they reported improved outcomes in relation to their health, happiness, confidence, social life, relationships with their families and general well-being.

www.housinglin.org.uk/CampbellPlace_CaseStudy

Providing support to homeless people when leaving hospital: Proving the case

This Housing LIN Case Study (no.94) by Paul Thomas looks at the work of the Hospital to Housing Support Services in Plymouth and Bournemouth which was run by the BCHA in partnership with Shelter in Bournemouth. Funded in 2013, the project aims to provide advocacy and support to individuals who have come into hospital and are homeless or at risk of becoming homeless on discharge. Read in full at: www.housinglin.org.uk/HospitalDischargeAndHomelessness_CaseStudy

NEW VIEWPOINTS

Two new viewpoints from the Housing LIN set out a manifesto on older people's housing and consider issues relating to the deprivation of civil liberties in supported housing.

Safe, warm, decent housing for older people – why it really matters

Following the government's recent response to Lord Filkin's 'Ready for Ageing?' report, the national network of Older People's Housing Champions has been developing a manifesto to take to the political parties ahead of the 2015 General Election. This Housing LIN viewpoint by Tony Watts, Chairman of the South West Forum on Ageing and the SW Housing Champion, highlights their contention that a 'joined up strategy' around older people's housing would deliver benefits to the public purse and the rest of society too. In particular, it calls for:

- Future proofing housing for an ageing society
- Engaging older people far more in the planning and design of ALL new homes & neighbourhoods
- Enabling and promoting a greater choice of specialist and general housing for older people
- Truly integrating housing into the planning of health and care services
- Providing rapid access to affordable repairs and adaptations with practical help such as handyperson's services and Home



- Improvement Agencies, and enabling older people to make best use of their resources, and
- Providing more independent, impartial information and advice about housing, care and finance options.

More at: www.housinglin.org.uk/
OlderPeopleHousingManifesto_Viewpoint

Deprivation of Liberty in Supported Housing

This Housing LIN Viewpoint (no 65) by Sue Garwood is intended to stimulate consideration and debate on two separate, but related issues: Firstly, with the new, revised and more encompassing definition of "deprivation of liberty" issued in a recent supreme court ruling, are there people living in supported housing (and other housing settings) who fall into that definition and for whom authorisation needs to be sought? What are the issues and implications for the housing sector and their residents? and Secondly, what would be the issues and implications of extending the "Deprivation of Liberty Safeguards" to "supported living" settings as recommended by the House of Lords in the Mental Capacity Act post-legislative scrutiny report? For more, visit: www.housinglin. org.uk/DeprivationOfLiberty Viewpoint

OTHER USEFUL PUBLICATIONS / RESOURCES

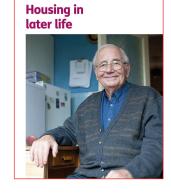
HOUSING FOR OLDER PEOPLE

In this section we bring you details on other new resources on a range of themes related to ageing, housing for older and disabled people.

Housing in Later Life

In this new report, Age UK is calling on the Government to ensure that all new homes are built to the lifetime homes standard so they can be easily adapted as people age. In addition, they recommend:

 All older patients coming into contact

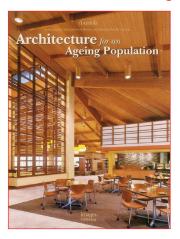


with health care services are automatically offered an assessment of their home with an action plan to ensure it is safe for them.

 The Government should work with local authorities to encourage the development of older people's housing strategies which provide a range of different options including: smaller homes, flats, retirement villages, bungalows, shared ownership, private rented schemes, new forms of co-operative housing and co-housing.

To find out more, go to: www.housinglin.org.uk/pagefinder.cfm?cid=9340

Architecture for an ageing population



This impressive publication by the International Association on Homes and Services for the Ageing features more than 20 outstanding illustrative examples of leading specialist housing design in the areas of assisted living, continuing care retirement communities and nursing homes. They are intended

to represent the best current work designed by architects for the ever-increasing population of the ageing and elderly. Each project is presented with photographs and detailed plans, with text describing the key characteristics, challenges facing the architects and the solutions they applied, illuminating the high level of research, planning and community involvement that goes into these advancements in living environments for seniors.

This comprehensive review of architectural design trends in aged-care facilities will appeal to aged-care providers, developers, users and advocates, as well as architects, interior designers, landscapers and other design professionals. With references to 2 schemes in the UK, order your copy by emailing: sales@antique-acc.com

A research and evaluation framework for Agefriendly Cities

The University of Manchester and the Age-Friendly Manchester team at the council have published the UK's first evidence-based guide for age-friendly policy makers and practitioners. Authored by Sophie Handler, the guide sets out latest evidence, key resources and templates for the development of city strategies, including a useful chapter on housing. View at:

www.housinglin.org.uk/pagefinder.cfm?cid=9268



Making our communities ready for ageing

This report by ILC-UK and Age UK brings together a collection of ideas to take a futures perspective on understanding the evidence about how communities need to adapt to an ageing society. In particular, it covers how our homes support our ability to engage in the community; how to ensure that the space and services (for example transport) between the home and the broader community facilitate engagement? And ensuring communities offer what older people want. More at: www.ilcuk.org.uk/images/uploads/publication-pdfs/Makingour communities ready for ageing V3 (2).pdf

The Hidden Housing Crisis

This report by Leonard Cheshire Disability calls for more disabled-friendly houses to be built. Their campaign, 'Home Truths' calls for house builders and all political parties to commit to making sure the next generation of homes are all easily adaptable - with downstairs toilets,



stronger walls to fit grab-rails, and bathrooms on the same level as bedrooms. Read at: www.housinglin.org.uk/pagefinder.cfm?cid=9330

HEALTH & CARE

This section features new papers/resources that have a connection across housing, health and/or social care. They include:

Housing Associations and the NHS: New thinking, new partnerships

This Smith Institute report, supported by One Housing Group, shows the key role the social housing sector can play in helping the NHS deal with the twin threats of budget squeezes and an ageing population. The report, based on interviews with over 50 key figures from the health and housing sectors - including Jeremy Porteus at the Housing LIN - looks at how creative partnerships between the sectors can help deliver efficiency savings and improve health outcomes. Download at: www.housinglin.org.uk/pagefinder.cfm?cid=9274

Focus on ... the health and care of older people

This publication from the Health and Social Care Information Centre provides a compilation of information on older people living in England to give a broad picture of



their health, care and wellbeing. Whilst not housing specific, it helps give a better understanding of older people's use of health and social care, and where the links could be made in relation to health living and long term conditions management.

View at:

www.housinglin.org.uk/pagefinder.cfm?cid=9267

Commissioning in adult social care

This thought leadership paper by the LGIU and Mears pulls together the views and findings from a series of roundtable discussions on market management, monitoring and evaluation, personalisation and co-production, integration and workforce issues. With references to housing, such as making better use of sheltered housing stock, the paper provides a useful overview of an emerging landscape of health, housing and social care. Find at: www.lgiu.org.uk/commissioning-in-adult-social-care-the-lgiu-and-mears-thought-leader-series-a-summary

Commissioning for outcomes and coproduction

This report by the New Economics Foundation sets out a model for designing, commissioning and delivering services so that there is:

- a focus on commissioning for 'outcomes', meaning the long-term changes that services and other activities achieve
- promotion of co-production to make services more effective and bring in new resources, by working in partnership with the people using their services
- promotion of social value by placing social, environmental and economic outcomes at the heart of commissioning.

Read in full at:

www.neweconomics.org/publications/entry/commissioning-for-outcomes-co-production



One chance to put it right

This report by the Leadership Alliance for the care of dying people looks in details at measures for improving people's experience of care in the last few days and hours of life, including in a person's home. Find out more at: www.gov.uk/government/uploads/system/uploads/attachment_data/file/323188/One_chance_to_get_it_right.pdf

Independent Living Strategy – a review of progress

This report by Jenny Morris for In Control and Disability Rights UK measures progress of the Office for Disability Issues' 2008 Independent Living Strategy. Key findings include:

- There is no evidence of significant progress in disabled people's experiences of choice and control in their lives since 2008
- There have been significant limitations to effective delivery of personal budgets.

Read at:

www.housinglin.org.uk/pagefinder.cfm?cid=9283

LGA social care efficiency toolkit

This report by the Local Government Association provides useful insight into their efficiency programme, set up to support councils to develop transformational approaches to making the efficiency savings required to meet the challenge of reduced funding. Evidence from a number of councils shows that extra care housing is increasingly being used as a potentially more efficient alternative to residential care, provided it is only used for those with high care needs. Download at:

www.housinglin.org.uk/pagefinder.cfm?cid=9288

The unhealthy state of homelessness

This report of the 2014 health audit by homeless link highlights the extent to which people who are homeless experience some of the worst health



problems in society. It provides useful insight into the barriers many individuals face when it comes to getting treatment, as well as the impact of ill health on NHS A&E, hospital, mental health and substance misuse services. More at:

www.housinglin.org.uk/link.cfm?lid=1444

And if you find this of interest, check out our recent case study on the BCHA health and homelessness pilots in Bournemouth and Plymouth on p.5

HOUSING & DEMENTIA

We are immensely grateful to Brunelcare, who have agreed to sponsor our housing and dementia webpages, and Sue Garwood, our dementia lead, for the following items.

brunelcare

Is someone who lacks capacity to consent being deprived of their liberty in housing you provide? Engage in the debate.

A number of things have happened recently. The Supreme Court has broadened the definition of deprivation of liberty so it encompasses more people. This requires authorisation – currently through the Court of Protection for those living in supported housing. The House of Lords has recommended extending the procedures which apply to those in hospital and residential care (Deprivation of Liberty Safeguards) to include people in supported living settings. In response, the Department of Health has appointed the Law commission to undertake a review.

The housing sector needs to consider the issues and implications of these developments and make its voice heard. Read more about it in the Viewpoint (see p.6) and share your thoughts on the Housing LIN discussion forum. Sue Garwood and others will be meeting with the Law Commission in October and would like to go equipped with others' considered views.

www.housinglin.org.uk/Discuss/forum/?obj=viewThread&threadID=839&forumID=5

Creating dementia-friendly organisations

As reported in our March newsletter, 'Working with small housing associations to create dementia friendly organisations' was the title of a report launched by Quality of Life Charitable Trust (formerly known as Orbit Charitable Trust). Over the summer months, the researchers have been working with five small associations that took part in the original study to track how they have changed their ways of working and approaches to service delivery to become more dementia friendly. The results, with a series of quick reference helpful practical steps, will be available shortly for free download at: www.quality-trust.org.uk



HDRC moving to Worcester

From 1st Sept 2014, the Housing and Dementia Research Consortium will no longer be hosted by Housing and Care 21. The HDRC's new home will be the Association for Dementia Studies (ADS) at the University of Worcester. The ADS is led by Professor Dawn Brooker and the Head of Research, Dr Simon Evans, will become chair of the HDRC steering group. Also on the steering group are representatives from the following organisations: Anchor Trust; the Alzheimer's Society; Belong; Housing and Care 21; the Housing LIN; MHA; Sanctuary Care and Support and the Thomas Pocklington Trust. Dr Julie Barrett will continue as the research coordinator for the HDRC. For more information about the HDRC's work and if you are interested in joining the network, please see the website at:

www.housingdementiaresearch.wordpress.com or contact Julie at: j.barrett@worc.ac.uk

For more information about the ADS, please see: www.worcester.ac.uk/discover/association-for-dementia-studies.html

Dementia and housing training

Are you dementia aware? As featured in the Housing and Dementia Working Group's report and resource pack on training and skills (featured in the July edition of Housing with Care Matters), there is a need for improved training and awareness amongst housing staff at all levels about the implications of dementia in a housing setting.

To this end, Sitra, the Association of Dementia Studies at the University of Worcester, and the Housing LIN have come together in a learning partnership to deliver an innovative dementia programme specifically for the housing sector. The programme has received funding support from the Department of Communities and Local Government. There are two forthcoming courses: one for strategic leaders, the other for scheme managers. Follow the link below for details on the programme(s) and how to apply:

www.sitra.org/training/dementia-leadersprogramme-for-the-housing-sector





Association for Dementia Studies
policy, training & consultancy

policy, training & consultancy for housing with care and support

TELECARE UPDATE

This section, supported by the Assisted Living Innovation Platform at the Technology Strategy Board, highlights relevant Telecare and Telehealth items that may be of interest to Housing LIN members.

Dementia-friendly technology charter

The dementia-friendly technology charter has been produced by the Alzheimer's Society as part of the Dementia Friendly Communities strand of the Prime Minister's challenge on dementia. The charter, developed by a diverse working group led by Tunstall Healthcare, gives people with dementia and their carers information



on how to access technology. It also provides guidance to health, housing and social care professionals on how to make technology work for people based on their individual needs. More at: www.alzheimers.org.uk/site/scripts/download.php?fileID=2256

Assistive technology: research and development



The Department of Health has published its 2013-14 annual report on the research the government has funded in order to improve equipment for disabled and older people. Find out more at: www.gov.uk/government/uploads/system/uploads/attachment_data/file/336428/S22_Report_2013-14.pdf

Who Cares? The role that entrepreneurs and technology can play in improving informal care in the UK

This report by Nesta suggests that new technologies can be used to build 'networks of care' which improve connections between older people and their carers, increase engagement from the community and help to manage and co-ordinate care tasks. Furthermore, social entrepreneurs are



at the forefront of designing new technologies that can improve the informal care market, but they are being held back by a lack of investment. It recommends that technology has a role to play in helping to mobilise support and build networks of connected care. Download at:

www.nesta.org.uk/sites/default/files/who cares.pdf

Have we got even more news for you!

If you are switched on to the above items, the August Telecare



LIN newsletter and supplement is now available. Packed with everything you need to know about latest policy, practice and product developments. Available at: www.telecarelin.org.uk

CALL FOR INFORMATION

Sue Garwood is currently gathering information for the updated version of the Technical Brief on *Care and Support in Housing with Care*. She is keen to hear what is happening in relation to the procurement, delivery and funding sources for care and support in housing with care settings – issues and innovations. Sue is particularly keen to include case studies/examples of the following:

- Effective use of co-production and user involvement in care specification and procurement
- 2. Scheme where pooled budgets/significant health funding
- 3. Switching care procurement and delivery model in existing schemes
- 4. Use of Individual Service Funds in HWC
- 5. Integrated working

Please e-mail Sue at: sue@suegarwood.co.uk

REGIONAL HIGHLIGHTS

As always, there is extensive networking going on amongst Housing LIN members. With thanks to Keepmoat, this section has updates from our



regional leads on recent developments. For further information of what's happening in your region, visit the Housing LIN regional webpages.

Yorkshire and Humber

Paula reports that North Yorkshire County Council have announced that they are consulting to provide an extra care housing facility in every major town in North Yorkshire to serve an increasingly ageing population in the county.

In Kirklees, Pinnacle PSG have opened their Sandy Mount, the third extra care housing scheme as part of the council's PFI delivery plan, Excellent Homes for Life programme. The joint venture sees a total of 140 units built across 3 schemes.



Sandy Mount, Kirklees

Elsewhere, in Barnsley 500 new affordable homes will be built across the Bradford district thanks to grants totalling £12m. The funding will result in a mixture of one, two and three-bedroomed homes, as well as Extra Care properties by 2018. In addition, a 50-dwelling specialised housing scheme for older people, let at affordable rents, is to be created at Newsome Avenue, Wombwell. The new accommodation will be developed by South Yorkshire Housing Association, one of the council's partner housing associations.

And finally, in Skegness, the official opening of Barratt Court, Waterloo Housing's extra care scheme. The scheme provides 40 self-contained rented apartments for older people requiring care and support to maintain an independent lifestyle. The spacious new building also serves as a community hub, where shared facilities and services are used by the local community. Completed in late 2013, the high quality accommodation at Barratt Court replaced dated, hard-to-let sheltered housing bedsits.

North West

Libby and Jean report that the 131 unit, DH funded extra care scheme in Chester is opening this month. Developed and managed by Your Housing Group, Abbot's Wood (see cover pic.) is one of their larger developments, complete with a wide range of communal facilities (including a communal lounge, bistro, hairdressers and more) and an additional Day Care centre for people with Dementia. More details are available in the Housing LIN's Directory of DH funded schemes at:

www.housinglin.org.uk/Topics/ECHScheme/search/ Overview/?cid=9337&msg=0



In Northwich, the new scheme at Anderton Place in Kingsmead has now been handed over into management. This mixed tenures scheme, developed



Artist's impression of Anderton Place, Kingsmead

and managed by Wulvern Housing, offers 58 stylish apartments.



Artist's impression of Bluebell Park, Knowsley

And in Knowsley, the Housing Trust has announced that its largest Extra Care development, Bluebell Park, is set to open this autumn. The scheme in Huyton

will offer a range of support and shared spaces for people in its 122 mixed tenure development.

In Whitehaven, Copeland Borough Council have approved plans for the development of an £8million, 56 unit extra care scheme by Impact Housing Association. And, in East Cheshire, the Plus Dane Group has started work on a new housing development at Elworth Court in Congleton. The scheme previously consisted of 34 bedsits for elderly people, along with wardens flats and communal facilities. The scheme became unsustainable due to its dated design, in particular the size of the units, which were no longer desirable to prospective residents. Following consultation, the decision was taken to demolish the current accommodation to make way for new housing. Plus Dane will also develop eight new family houses on the site, consisting of four two-bedroom properties and four three-bedroom properties, all for affordable rent. The former residents at Elworth Court were all consulted during the planning process and offered alternative accommodation, with a number of residents choosing to take up residency at the newly completed Heath View in Congleton, a £5.9million state-of-the-art extra care scheme also led by Plus Dane Group.

Also in Whitehaven, Home Group has unveiled a £2.56million development of 27 new homes. The homes have been built to regenerate land in the Mirehouse area of the town. The homes have been built on two sites, with 17 of the homes having been built on the site of the Calder Club – a former social club which closed down and had remained

unused. The two bedroomed bungalows have been designed to provide homes for people aged over 55 who are looking for somewhere to rent.

In Wythenshawe, South Manchester, a new £20million Extra Care was officially launched last month. Designed by Pozzoni, Village 135 will provide 135 much-needed homes for older people, with an anticipated completion by February 2016.

In Darwen, older people are to benefit from a major new housing with care development at Shorey Bank. Plans for a £13million extra care scheme with adjacent bungalows are being developed by Twin Valley Homes (a member of the Together Housing Group), in partnership with Blackburn & Darwen Borough Council, which will improve housing choices for older people who want to continue living independently, together with care and support services to help them do so. The scheme will be built in two phases to provide 119 new extra care and retirement living homes. The first phase will see 85 one and two bedroom apartments and outstanding facilities, including hairdressers and cafe/restaurant, to make independent living easier for older people. In the second phase, 34 two bedroom bungalows will be built adjacent to the extra care scheme. These will be available for rent and residents will be able to enjoy use of the facilities at the main extra care scheme.

Staying in Blackburn, Twin Valley Homes have also unveiled their latest housing development, a £2million scheme in the Little Harwood ward of the Borough. The 20-home development, around the Gretna Road area, replaces the former Brookside Nursing Home and derelict garage site. The new scheme, built in partnership with the council, consists of six two-bedroom older persons bungalows, five two-bedroom houses and six three- bedroom houses to reflect the housing needs within that area.



Artist's impression of Heysham Gardens, Carlisle

In more news, over 50 members of Housing Association Tenant and Resident Forums from across Cumbria and North Lancashire came together as a 'Regional Forum' for a visit to

Eden Housing Association's Heysham Gardens Extra Care scheme in Carlisle. More about this DH funded scheme at: www.housinglin.org.uk/Topics/ECHScheme/search/Overview/?cid=8314&msg=0



And Halton Housing Trust will be building 173 new homes by March 2015. Included in this number is a second extra care scheme in Widnes. The scheme will have 50 apartments and five supported bungalows and is due for completion in March 2015.

And finally, we are thankful to Keepmoat for supporting the forthcoming NW Housing LIN regional conference. Visit our events page to register your free place.

South East

Sue reports that Kent County Council's strategy, 'Better



Homes: Greater Choice', identifies how the provision, demand and aspiration for housing, care and support services will be met for adult social care clients should they need to move to access care. Their vision is that people should live independently in their own home, receiving the right care and support. More at: www.housinglin.org.uk/pageFinder.cfm?cid=9275&basePageID=5

In Windsor & Maidenhead Borough Council, the council has developed a Planning for an Ageing Population Supplementary Planning Document. This document provides guidance for producing homes that will be flexible to meet the changing needs of residents; for creating inclusive communities that will be welcoming and accessible for people of any age, ability or background; and for the development of care homes and retirement communities. More at: www.housinglin.org.uk/pageFinder.cfm?cid=9335&basePageID=5

In other developments in Windsor, Castle Retirement Living confirmed that building work on its £30million Castle View project would start early next year. The development, for those over 55, will comprise 58



Artist's rendering of Castle View, Windsor

one, two and three bedroom apartments, and will be ready for occupation by late summer 2016.

In Weybridge, Surrey, Castleoak have started work on Anchor's £12.4million luxury retirement living apartments, Austin Place. The 65 unit development will be exclusively for sale and provide "contemporary living at its finest". Designed to the highest specification, communal facilities will

include a hair and beauty salon, treatment room, coffee shop, restaurant, lounge, reading room and landscaped gardens. As well as a thriving local community, residents will benefit from the peace of mind of a tailored care package and plan from Anchor.

Staying in the county, East Surrey's first new-build extra care housing scheme for the elderly opens in Horley. Built in partnership with Housing & Care 21, Anvil Court is due to complete in October and will provide 60 apartments for rent and shared ownership sale.



Artist's impression of Wyllie Court, Sittingbourne

In Kent, a new development of high-quality Extra Care housing in Sittingbourne has been awarded to Rydon by

AmicusHorizon, which will provide older people and dependant adults flexible and independent living. Wyllie Court will be built over three storeys, comprising a total of 51 one and two bedroom apartments. 36 will be available for local people under affordable rent, with the remaining 15 available on a shared ownership basis.

In Wokingham, the redevelopment of the former Fosters Care Home in Woodley has taken another step forward following the submission of the planning application for an extra care housing scheme on the site. Demolition of the site has started and is set to be completed by the end of August. Proposals for the £5million extra care housing scheme of 34 self-contained flats, all with a private balcony or ground floor terrace, were exhibited to the local community in June by the borough council along with its development partner Wokingham Housing Limited and care provider Optalis.

And finally in the region, Housing & Care 21 have recently opened Caroline Square, Portsmouth, a £4.4million 43 unit extra care housing scheme.

East Midlands

Debbie reports that work has started on a new housing scheme that will combine quality selfcontained homes with on-site care and support for older people in Blaby.

The £7.8million scheme, named Oak Court, is being developed by emh group, in partnership with



Leicestershire County Council and Blaby District Council. It includes fifty one and two-bedroomed flats and a range of communal spaces and facilities.

In Mansfield, the district council has received DH Care & Support Specialised Housing funding via Nottinghamshire County Council to develop a mixed tenure extra care housing scheme at Brownlow Road. The 64 unit scheme will include 10 units for people with dementia.

And finally, over the summer, Leicestershire County Council consulted with local people on their proposed changes to charging in extra care housing schemes. Details of their proposals can be found at: www.leics.gov.uk/haveyoursay/extracareconsultation

South West

Our South West Housing LIN has established an influential leadership set, bringing together leaders across housing, health and social care to plan today for tomorrow's challenges. With generous support from Keepmoat, the Leadership Set is tasked with recommending ways in which the market can respond to the challenges, drawing on good practice and innovation, regionally, nationally and worldwide.

In Somerset, the County Council are seeking views on re-designing of care and support in Extra Care Housing. This will include involving current service users, their families / Carers / friends / and the wider public in an exercise to gather views on the current service and seek ideas on how services could be delivered differently in the future. The deadline for submitting a response is 19th October. More at:

www.somersetconsults.org.uk/consult.ti/
ExtraCareHousing Involvement/consultationHome

In other news, public consultation took place on Abbeyfield's plans to develop a mixed tenure 52 unit, new and fully accessible scheme for older people on a former care home in Malmesbury and, in Devon, it is reported that the county council is to close 20 care homes with a view to developing a suite of extra care housing provision and community-based services.

In addition, care and support specialist Aster Living has launched a new independent living centre in Paignton. Called Aster Solutions, the new centre houses an office and showroom which customers can visit to discuss their day-to-day living needs. Under an agreement with Torbay Council to deliver HIA services across the borough, the company

will provide a wide range of home improvement and handyperson services to older and vulnerable people in Torbay until 2017.

And finally, thanks to the generosity of SEQOL and Keepmoat, the 2nd South and South West Housing LIN conference is taking place on 8 October in Swindon. Visit our events pages to find out more.

London

Margaret reports that the last Housing LIN meeting was hosted by East Thames Group at Dreywood Court, a 98 unit retirement community in Gidea Park. Contributions at the event reflected the excellent partnership working that led to the scheme being rated in the top 50 UK Affordable Housing Developments in 2014, captured in the new Housing LIN case study (see p.5). Network members heard from LB Havering about their strategic approach, architects Penoyre & Prasad described the process of meeting design requirements and making the best use of the site and East Thames reflected on planning and developing the scheme and the positive experiences of people now living there.

At the July Housing LIN event, members also heard from Dominic Curran Senior Housing Policy Officer at the GLA about the background to the Zones, the aims for the £400m programme and the bidding process (deadline 30th September). For details of the prospectus:

www.london.gov.uk/priorities/housing-land/increasing-housing-supply/housing-zones

In Kensington & Chelsea, the Royal Borough's Cabinet have given the go-ahead to review options for Thamesbrook, a nursing and care home for older people in Chelsea. The review will consider four options including refurbishing the home, remodelling it, replacing it with extra care units either on the site or elsewhere.

In Waltham Forest, Circle are working with the council to accommodate and support elderly residents in a purpose-built scheme under construction at Weale Road to ensure they are well looked after and supported with a home, regardless of changes in their care needs. Work is expected to be completed December 2014. And in Flaxen Road, East Thames Group are near completion on a new scheme for older people.

In Bromley Council, Regency Court, a partnership with Hanover, has been completed at Bromley Common. The scheme has been designed exclusively for older people, offering apartments



and a range of facilities including a resident-run shop and a hairdressing salon.

And finally, if you are interested in designing for an ageing population, the Housing LIN is putting on a free half-day workshop at RIBA's offices in London on 18th November. Speakers include Design for Homes, Central & Cecil Housing Trust and the DWELL project. Check out our events page below or visit our website: www.housinglin.org.uk/Events

Eastern

Sue reports that back in June, Old Hall, Girton College in Cambridge was the location for an LGA-arranged event on health and housing. Attended by health, housing and social care professionals, the programme was designed to illustrate the importance of good housing to health and how housing sector staff and services can contribute to the health and wellbeing of the people with whom they work. Participants explored best practice, identifying barriers and discussing opportunities for increased joint-working. Presentations from the day are available at:

www.eelga.gov.uk/events/health-and-social-care-integration-series-health/

The subsequent Housing LIN network meeting in July focussed on McCarthy and Stone's model of retirement housing, the private rented sector and South Cambs district council's support services initiatives. Participants were particularly inspired by the talk and group work on neighbourhood approaches to loneliness on the day which coincided with the launch of JRF's resource pack: www.housinglin.org.uk/Events/ArchivedEvents/ArchivedHousingEventDetail/?eventID=812 and

www.jrf.org.uk/publications/loneliness-resource-pack

Sue also reports that Axiom have been awarded funding from the Homes and Communities agency in the 2015-18 programme for the development of a 60 flat Extra Care scheme in Bassenhally - in the Fenland District of Cambridgeshire. The scheme has been supported by all local agencies and will be Axiom's 4th Extra Care scheme following their three previous schemes in Peterborough.

In other news, Sanctuary's extra care scheme, Doddington Court, has received equipment from Cambridge & Peterborough CCG to support local intermediate care services, in particular, to help people regain strength and co-ordination. And finally, register for the next regional meeting on 10th December in Bury St Edmunds below.

North East

Denise reports that Riverside Housing's £3.36million extra care housing scheme in North Tyneside, Weetslade Court has opened, comprising 41 units of affordable rented accommodation and a further 10 on a shared ownership basis.

In Hendon,
Sunderland, a Grade
II listed building has
been restored by
Inclusion Housing
and Sunderland City
Council to deliver
new specialist
accommodation.



Seafarers Way, Sunderland

The £4.5m project, named Seafarers Way, will provide 36 high quality one and two-bed specialist accommodation with access to 24-hour care on site along with making best use of communal facilities for people with dementia.

Staying in Sunderland, Riverside have lodged a planning application to develop a 79 unit extra care facility, with wider community use, on the site of the former London Inn club in Spout Lane.

In Newcastle, the city council in Partnership with St Anthony Community Association have converted a redundant church into a small 16 unit supported housing scheme. Assisi House opened its doors last week and is designed to support older people with care and support needs and be a vibrant addition to the local community. It will provide services on site 24/7 and offer an alternative to residential care.

She also points out that the North East Dementia Alliance have published their report, Dementia 2014: A North East perspective. This report provides a summary of demographic trends, work that is being undertaken to support people with dementia and their carers by statutory, voluntary and academic sectors in the North East. It highlights progress made and gaps in service development and provision; setting this work against the English policy context and the views and experiences of people with dementia and their carers.

More at:

www.housinglin.org.uk/pageFinder.cfm?cid=9302&basePageID=5



West Midlands



Artist's impression of the new scheme in Longbridge

Anne reports that ExtraCare Charitable Trust has submitted a planning application to Birmingham City Council for a 3-5 storey retirement village at Longbridge Town. The proposed

£35m scheme, designed by Birmingham-based Nicol Thomas Architects, will provide 260 one and two bed apartments surrounding a Village Centre, along with a new access road and roundabout, undercroft parking and landscaping. Work is planned to begin in early 2015 for completion and opening in 2017.

Also in the city, Birmingham Municipal Housing Trust have delivered 11 new bungalows for older people under a 'downsizing' initiative.

And in South Staffordshire, Housing Plus Group's new extra care scheme has been officially named prior to opening. Penkridge comprises 82 one and two-bedroom apartments, with a range of care and support services available on site if they are needed, and a restaurant, bar, café, gym, and hair and beauty salon that will be open to the local community.

And finally, check out details of the joint West Midlands Housing LIN and WM later life forum conference in Birmingham below.

Wales

Jeremy reports that the Welsh Government's annual report on the number of dwellings, bedsits and bed spaces owned or partly owned by local authorities and registered social landlords shows that the majority of social rented extra care housing was managed by RSLs (98 per cent), whilst only 40 extra care properties were owned by local authorities. Table 3 on p7 provides a breakdown of the 1,812 units of extra care apartments and 27,094 units of sheltered housing by local authority area. This has been reproduced by the Housing LIN at: www.housinglin.org.uk/HousingRegions/Wales/Housing-with-Care-Scheme-locator

However, the number of 'Extra care' social rented housing units continued to increase, rising by 7 per cent since 31 March 2014, from 1,696 to 1,812.

This increase may have been affected by the Welsh Government's 'All Wales Social Housing Grant Programme' which has supported 38 schemes through the specific budget for Extra care schemes and 2 schemes through local authorities main programme allocations. As the specific budget for Extra care schemes is coming to an end, it is expected that any future Extra care schemes will be supported via local authorities' main programmes and/or other inward investment.

The report also states that at a local authority level, there continues to be no extra care units in 3 of the 22 authorities at the end of March 2014, as was the case at the end of March 2013. In the Vale of Glamorgan and Powys this is due to the extra care schemes being on site and awaiting completion, whilst for Rhondda Cynon Taf the site has been acquired and the scheme will start on site in 2014. We will continue to monitor this. Download a table by authority at: www.housinglin.org.uk/_library/Resources/Housing/Regions/Wales/OSH_and_ECH_in_Wales_by_LA_2014.pdf

To view the report, go to:

http://wales.gov.uk/docs/statistics/2014/140806-social-housing-stock-and-rents-31-march-2014-en.pdf



Jane Hutt at Hafod y Parc

Jeremy also reports that the Finance Minister, Jane Hutt, has recently visited several extra care housing schemes to see the impact of Welsh Government support for housing.

They include the newly opened Hafod y Parc extra care scheme in Abergele and the Ty Twyn Teg extra care housing scheme in Neath.

And plans are afoot for a new 45 unit extra care scheme in Porthmadog. Local housing association Grŵp Cynefin is inviting residents from Porthmadog and the surrounding areas to view plans and information about the new £8.5m re-development of Hafod y Gest, which will provide independent living accommodation to older and vulnerable people.

On the policy front for housing with care commissioners and providers, the Social Services and Well-being (Wales) Act became law on 1st May 2014. This provides the legal framework for improving the well-being of people who need care and support, and carers who need support in Wales. With specific clauses on the local authorities' social service functions and the duties



and powers to meet the care and support needs of adults, including accommodation and at-home care and support services that may be provided such as aids and adaptations. More at: www.legislation.gov.uk/anaw/2014/4/pdfs/anaw 20140004 en.pdf

In relation to the above and specifically in the South East of Wales, care providers asked the SEWIC (South East Wales Improvement Collaborative) team to broker a partnering event, so that they could meet with both social landlords and other care agencies to look at possibilities for joint working. The SEWIC team organised an innovative 'speed networking' approach (like speed dating but not so individual!) and ran an event on 'neutral territory' in Cardiff. Around 45 people attended across a range of organisations, large and small – having just 6 minute slots to exchange information and ideas before moving to the next partner. This was followed by a more open forum so that attendees could draw on available 'experts' covering such as co-operative agreements. assistive technology and the NHS supported 'In One Place' project, as well as 'follow up' any of the rapid fire discussions of the morning. Feedback has been very positive, with a follow up survey now underway. An event report is available at: www.ssiacymru.org.uk/home.php?page id=8579 or, for more, contact David Williams at: david.hartwellwilliams@torfaen.gov.uk

And finally, colleagues across Wales were pleased to attend a re-launch of the Telecare LIN in Wales last year. It is now set to be an Assistive Technology LIN, with Wales Government working with the Care Council for Wales, SSIA and TSA (Telecare Services Association) on a co-production basis. Next up is a strategic planning workshop on 18th September – with TSA facilitating an all Wales approach (also see TSA annual conference under our events page). Workshop reports will go up on the SSIA website once held.

REGIONAL 'LEARNING LAB' MEETINGS / EVENTS

midland heart

We are grateful to Midland Heart Housing Association for supporting these pages.

Registrations for our forthcoming regional conferences and 'look and learn' meetings are now open to members of the Housing LIN. Details of

those confirmed in your area are listed below or at: www.housinglin.org.uk/Events.

To receive an automatic invite, register your interest by region at:

www.housinglin.org.uk/userAccount/register

South & South West HLIN conference.

8 October, Swindon. More details and booking instructions will be available at: www.housinglin.org. wk/Events as soon as possible

North West HLIN conference, 20 November, Warrington. More details and booking instructions will be available at www.housinglin.org.uk/Events as soon as possible

London HLIN design workshop (in partnership with RIBA), 18 November, London. Details to be confirmed

West Midlands HLIN conference, 24 November, Birmingham. More details and booking instructions will be available at www.housinglin.org.uk/Events as soon as possible

East of England HLIN meeting, 10 December, Bury St Edmunds (tbc)

OTHER FORTHCOMING EVENTS

This section lists major events supported by the Housing LIN that will be of interest to network members.

Housing and Safeguarding adults conference (organised by Hertfordshire County Council),

18 September, Welwyn Garden City
For more details and booking instructions go to:
www.bit.ly/DemLeads or contact: danic@sitra.org

Planning and Delivery of appropriate Housing and Support to Older and Vulnerable People in Eastern Dorset

25 September, Wimbourne

For details, email: chris@chrisbroughton.co.uk

The age of no retirement? A national debate about the opportunities in a society where we are living longer

1-6 October, London
For further information, contact:
george@commonland.org or jomaude26@gmail.com



Shaping housing markets and services for our ageing population (organised by Northern Housing Consortium)

17 October, York
More info and bookings at: www.northern-consortium.org.uk/ViewEvent?EventID=99

2014 International Telecare and Telehealth conference (2 day conference organised by Telecare Services Association)

17/18 November, Cardiff
Book at www.telecare.org.uk/conference

Design for an ageing population (RIBA Research Symposium – afternoon/evening)

18 November, London Details to be confirmed

Dementia leaders programme for the housing sector (in partnership with the Association of Dementia Studies at the University of Worcester and Sitra)

25/26 November, plus half day on the 20 January 2015. London

For more details and booking instructions go to: www.sitra.org/training/2014/11/26 or contact: danic@sitra.org

POETRY CORNER

We are pleased to bring you a great new poem by Brian Wilks.

Emergency

At 92,
Allowed out with her carer-driver,
Maude admired the scenery
Until
The carer-driver
Collapsed at the wheel.

Maude,
Disengaged the gear,
Steered the car to a stop
With judicious use of the hand-brake,
Took her mobile phone,
Gave the precise location
So that the ambulance quickly found
The patient,
Who, happily, recovered,
While Maude
Drove briskly back to the retirement home
So as not to cause any alarm.

ABOUT THE HOUSING LIN

With over 40,000 members, the Housing LIN is the leading 'learning lab' for a continually growing network of housing, health and social care professionals in England and Wales involved in planning, commissioning, designing, funding, building and managing housing, care and support services for older people and vulnerable adults.

We welcome items for consideration in our next issue. Drop us an email with your news to:

info@housinglin.org.uk

PROFILE YOUR WORK

If you have promotional material, articles or features you would like us to consider for future editions of *Housing with Care Matters*, please send information to: info@housinglin.org.uk

We welcome your contributions.



We are grateful to Willmott Dixon for their support of *Housing with Care Matters*

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