

Checklist 2:

Integrated discharge process

You can check how well your discharge process takes account of and prompts action on patients' housing circumstances and support needs, by asking yourself the following questions.

If your answer to one or more questions is 'no', then that will help you to identify where to focus your attention to achieve a better integrated process and practice.



As part of your routine discharge process, do you:

	YES	NO
Assess patients' housing circumstances (<i>see Checklist 1</i>) before admission, for elective admissions?	<input type="checkbox"/>	<input type="checkbox"/>
Assess patients' housing circumstances (<i>see Checklist 1</i>) on admission, if non elective?	<input type="checkbox"/>	<input type="checkbox"/>
Have processes in place for dealing with any information received about a patient's home and/or housing circumstances?	<input type="checkbox"/>	<input type="checkbox"/>
Have a designated member of staff (ideally on each ward) whose job it is to know the system and to make it work both inside and outside hospital? Is this role part of the Job Description?	<input type="checkbox"/>	<input type="checkbox"/>
Refer to the appropriate professionals for adaptations, assessment, telecare or other housing solutions early on in the course of an older person's hospital stay?	<input type="checkbox"/>	<input type="checkbox"/>
Contact the landlord to ask them to remedy any outstanding repair requirements that could compromise your patient's health or recovery?	<input type="checkbox"/>	<input type="checkbox"/>
Know who funds what types of equipment, adaptations etc and how to obtain them if required?	<input type="checkbox"/>	<input type="checkbox"/>
Identify suitable interim solutions while waiting for final housing adaptations and/or moves?	<input type="checkbox"/>	<input type="checkbox"/>
Have details of key local contacts in respect of: <ul style="list-style-type: none"> ● Adult social care ● GP ● Community nursing ● Voluntary sector 'Home from Hospital' schemes ● Local home improvement agencies ● Other 	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Make information guides and factsheets on housing issues available in hospital, including, for example, those available free of charge, such as: <ul style="list-style-type: none"> ● FirstStop housing & care advice www.firststopcareadvice.org.uk ● Age UK www.ageuk.org.uk/home-and-care ● other local agencies 	<input type="checkbox"/>	<input type="checkbox"/>



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