



Dementia and housing: An assessment tool for local commissioning

Part 2: Appendices



Written by **Sue Garwood**, for the Housing Learning & Improvement Network

May 2016

Table of Contents

Annex 1	Alternative frameworks	2
Annex 2	Additional resources	3
4A.	Analyse, plan and review: Evidence and tools	3
4B1.	Physical environment	5
	- Dementia friendly design guides, tools and related resources	5
	- Extra care housing/housing with care studies	7
4B2.	Housing related services and interventions	10
4B3.	People and Networks	13
	- Training, leadership and support and dementia-friendly organisations	13
	- Voices of people with dementia	14
	- Networks and integrated working including dementia-friendly communities	16
	Other useful sources of information and organisations	18
	Resources and research in development	19

ANNEX 1: ALTERNATIVE FRAMEWORKS

In developing this tool, alternatives to the commissioning cycle were considered as a framework. It may be useful to know what these are – you may come across these in the supporting resources.

The main alternatives were:

- 1) The five domains of a dementia-friendly community outlined by the LGA in [*Dementia-Friendly Communities: Guidance for Councils*](#)
 - Place
 - People
 - Voice of people with dementia (at the centre)
 - Resources
 - Networks

- 2) The elements of a connected care pathway in [*HACT NHF Transforming Care Pathways for People with Dementia*](#)
 - Proactive: Staying well and seeking timely help – Universal services and prevention
 - Building resilience: adjusting to living with dementia – Targeted help and support to people living at home
 - Responsive: Coping with crises and change over time – Specialist housing and high intensity support

- 3) The seven points in the National Dementia Declaration. A key element of commissioning and providing services for people with dementia is to listen to what people with dementia have to say and involve them in shaping commissioning decisions, services and interventions. The [*National Dementia Declaration*](#) is based on seven “I-Statements”:
 - I have personal choice and control or influence over decisions about me.
 - I know that services are designed around me and my needs.
 - I have support that helps me live my life.
 - I have the knowledge and know-how to get what I need.
 - I live in an enabling and supportive environment where I feel valued and understood.
 - I have a sense of belonging and of being a valued part of family, community and civic life.
 - I know there is research going on which delivers a better life for me now and hope for the future.

All these ways of conceptualising what is important in the context of housing and dementia have merit and, along with other sources, have shaped the content of this tool. However, categories were not mutually exclusive, resulting in either repetition of the same points under each sub-heading, or including them once but then it not being clear that they apply across all categories.

ANNEX 2: ADDITIONAL RESOURCES

SECTION 4A: Analyse, Plan and Review: Evidence and Tools

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>IPC (2011): <i>The Extra Care Housing Toolkit</i>. London. Housing LIN http://www.housinglin.org.uk/Topics/browse/HousingExtraCare/ExtraCareStrategy/Toolkit/?&msg=0&parent=1001&child=1508 (Last accessed 17/2/16)</p>	<p>This Toolkit developed by the Housing LIN contains sections that cover in detail the essential elements in developing extra care housing from overall strategy, needs analysis, assessing current and potential supply, implementation and evaluation</p>	<p>Implementation support guide</p>
<p>Garwood, S. (2011): <i>Extra Care Housing and Dementia – Commissioning checklist</i>. London. Department of Health http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Commissioning/?parent=5048&child=7950 (Last accessed 5/2/16)</p>	<p>This checklist outlines the aspects those developing extra care schemes need to consider to address the needs of people with dementia. It needs updating but key points still apply.</p>	<p>Implementation support guide</p>
<p>Housing LIN: <i>Strategic Housing for Older People Tools (Shop@)</i>. London. Housing LIN http://www.housinglin.org.uk/Topics/browse/HousingExtraCare/ExtraCareStrategy/SHOP/ (Last accessed 5/2/16)</p>	<p>Resources to enable commissioners to forecast and plan housing that older people want, including extra care housing in England and Wales.</p>	<p>Assessment tools</p>
<p>IPC (2006): <i>Key activities for social care commissioning</i>. London. Care Services Improvement Partnership</p>	<p>The IPC approach sees a key component of effective commissioning as the development of comprehensive commissioning strategy. These strategies in turn drive contracting arrangements, with systems to ensure strategies are implemented and with effective use of monitoring to assess and evaluate progress. The cycle comprises: analyse, plan, do and review</p>	<p>Implementation support guide</p>
<p>Public Health England (2016): <i>Dementia Profile</i> http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Commissioning/?parent=5048&child=10001 (Last accessed 16/2/16)</p>	<p>This online tool enables you to access data on the prevalence of dementia by local authority area and analyse trends. The profile has been developed by Public Health England to provide intelligence with which to inform the provision of care for people in England to aid diagnosis, support, live and/or die well with dementia.</p>	<p>Dataset</p>

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>University of Nottingham (2011): <i>The Home Support Fidelity Index</i> NIHR School for Social Care Research. <i>Research Findings 7. Improving effective integrated home support for people with dementia and their carers</i>. Nottingham. University of Nottingham http://sscr.nihr.ac.uk/findings.php (Last accessed 5/2/16)</p>	<p>Based on research, this self-assessment tool is designed for a manager to self-assess how well their home support service meets the needs of people with dementia.</p>	<p>Implementation support guide</p>
<p>Vine, Jim (2016). <i>Standard for Producing Evidence – Effectiveness of Interventions – Part 1: Specification</i>. HACT. London, UK http://www.housinglin.org.uk/Topics/browse/HealthandHousing/Health-Exchange/Forum/?obj=viewThread&threadID=991&forumID=87 (Last accessed 5/2/16)</p>	<p>This Standard of Evidence specifies a process for producing evidence of the effectiveness of interventions. It is intended to establish a common process for the production of evidence of effectiveness, to provide confidence in the robustness of evidence produced, and to support the increased use of evidence that has been produced.</p>	<p>Implementation support guide</p>

SECTION 4 B1: Physical Environment

Dementia-Friendly Design Guides, Tools and Related Resources

This is a selection. There are a range of other resources on the Housing LIN website Dementia Design and general Design pages. These are regularly added to.

<http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Design/>

http://www.housinglin.org.uk/Topics/browse/Design_building

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>APPG on Housing and Care for Older people. (2012). <i>HAPPI 2 (Housing our Ageing Population. Plan for implementation) report</i>. London. APPG.</p> <p>http://www.housinglin.org.uk/Topics/browse/Design_building/HAPPI/?parent=8649&child=8650 (Last accessed 6/2/16)</p>	<p>This report is the result of a five month inquiry into the progress in implementing the recommendations and design criteria set out in the landmark HAPPI report. The APPG inquiry found there were far reaching benefits from developing good quality housing for older people, including a reduction in health and social care costs, as well as the freeing up of family housing and has made a series of recommendations to create movement in the housing market, improve the health of older people and create new housing options for younger people and families.</p>	<p>Quality standards</p>
<p>Chalfont, G. & Walker, A (2013) <i>Dementia Green Care Handbook of dementia care and design</i> PDF available online http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Design/?parent=5091&child=8837 (Last accessed 6/2/16) Also: Chalfont, G. (2008) <i>Design for Nature in Dementia Care</i>. London and Philadelphia: Jessica Kingsley Publishers.</p>	<p>This handbook by Chalfont Design and partners including Age Concern Central Lancashire, NHS Central Lancashire and HICA Group, addresses the growing need for spaces to be actively used by residents and service users for therapeutic benefit. It pays particular attention to care environments for nursing, residential and enhanced day support but will be of interest to those developing and/or managing extra care housing</p>	<p>Implementation support guide</p>
<p>Delhanty T (PRP Architects) (2013): <i>Housing LIN Factsheet 35: Landscape Design for Dementia Care</i>. London. Housing LIN http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Design/?parent=5091&child=8884 (Last accessed 6/2/16)</p>	<p>This Factsheet identifies the essential principles to consider when designing landscapes for people with dementia (together with their families and care staff within a care environment).</p>	<p>Implementation support guide</p>

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>Dementia Services Development Centre University of Stirling (2013): <i>Improving the Design of Housing to assist People with Dementia</i>. Stirling. University of Stirling http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Design/?parent=5091&child=9007 http://dementia.stir.ac.uk/housing-dsdc/design-housing (Last accessed 6/2/16)</p>	<p>Provides guidance on improving the design of housing for people with dementia – applicable both when designing and building new homes and refurbishing existing homes. Includes ten top tips. The Stirling website has a number of other design resources</p>	Implementation support guide
<p>Greasely-Adams et al. (2014): <i>Good Practice in the Design of Homes and Living Spaces for People with Dementia and Sight Loss</i> (University of Stirling) http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Design/?parent=5091&child=9286 (Last accessed 6/2/16)</p>	<p>Provides a review of the evidence base and offers guidelines on ways in which environments can be modified to enable people with dementia and sight loss to enjoy a better quality of life</p>	Evidence summary
<p>Habinteg (2015): <i>Accessible Housing Standards Briefing</i> Available online http://www.housinglin.org.uk/Topics/browse/Design_building/AccessibleDesign/LifetimeHomes/?parent=8576&child=9888 7 points about the new housing standards 2015 http://www.housinglin.org.uk/Topics/browse/Design_building/AccessibleDesign/LifetimeHomes/?parent=8576&child=9775 (Last accessed 6/2/16)</p>	<p>These briefings by Habinteg:</p> <ul style="list-style-type: none"> compare the technical specification provided in the new 2015 Building Regulations M(4) Category 2, ‘accessible, adaptable dwellings’ with the 16 design criteria set out in its predecessor, the Lifetime Homes Standard (2011). explain the important policy changes to accessible housing standards across England that came into force on 1 October 2015. While the new accessibility standards will be included into the Building Regulations, there are concerns about adoption as the new government’s new standards are optional. 	Quality standards
<p>Housing our Ageing Population for Innovation Panel (HAPPI)1, 2 and 3 <i>HAPPI reports</i> Available online http://www.housinglin.org.uk/Topics/browse/Design_building/HAPPI/ (Last accessed 6/2/16)</p>	<p>The HAPPI principles are based on 10 key design criteria. Many are recognisable from good design generally - good light, ventilation, room to move around and good storage - but they have particular relevance to the spectrum of older persons’ housing which needs to both offer an attractive alternative to the family home, and be able to adapt over time to meet changing needs.</p>	Quality standards
<p>Innovations in Dementia (2015): <i>How to do an Access Audit</i>. London. Innivations in Dementia http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Design/?parent=5091&child=9628 (Last accessed 6/2/16)</p>	<p>The guide contains a basic checklist to help organisations to look at their own buildings, and identify changes to make them easier for people with dementia to use</p>	Implementation support guide

REFERENCE	SUMMARY DESCRIPTION	TYPE
<i>Lifetime Homes</i> website http://www.lifetimehomes.org.uk/	The website is devoted to making the case for lifetime homes and explaining what they are.	Quality standards
Morrison, A. (Quattro architects) (2013): <i>Facing the Future with Dementia: designing buildings that will be adaptable</i> http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Design/?parent=5091&child=8811 (Last accessed 6/2/16)	This paper suggests how to avoid designing settings, which are so bespoke that they will not outlive changes in aspirations of coming generations of older people.	Implementation support guide
Oxford Centre for Sustainable Development (2004): <i>Neighbourhoods for Life: Designing Dementia-Friendly Outdoor Environments – a checklist</i> . Oxford Centre for Sustainable Development http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Design/?parent=5091&child=6988 (Last accessed 6/2/16)	Evidence-based checklist of characteristics of dementia-friendly neighbourhoods	Implementation support guide
The King's Fund (2014): <i>Is Your Housing Dementia Friendly</i> . EHE Environmental Assessment Tool http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Design/?parent=5091&child=9379 (Last accessed 6/2/16)	Evidence-based tool for use in housing developments and individual properties. Divided into five domains each with a list design elements: Meaningful activity, legibility, orientation, wayfinding, familiarity to support specified outcomes	Implementation support guide

Extra Care Housing/Housing with Care and Dementia Studies

These cover to a wide range of topics in relation to housing with care and dementia but have been included in the physical environment section because housing with care is a form of specialist housing. These studies could also fit under “services and interventions” and “People and Networks”.

REFERENCE	SUMMARY DESCRIPTION	TYPE
Barrett, J (2012): <i>Provision for People with Dementia within Housing with Care</i> .(s.l.) Housing and Dementia Research Consortium. Available online at https://housingdementiaresearch.wordpress.com/publications/	This report describes the findings of a series of visits to Housing with Care (HWC) schemes, undertaken as HDRC in-house research to assess the provision of care for residents with dementia. The case study schemes, visited between September and November 2011, included one specialist or dedicated dementia scheme (specifically designed for people with dementia) and 6 integrated model schemes (people with dementia living alongside other tenants).	Practice examples

REFERENCE	SUMMARY DESCRIPTION	TYPE
Brooker, D. and Woolley, R. (2006). <i>Enriching Opportunities. Unlocking potential. Searching for the keys</i> . Bradford. University of Bradford.	This report and the one published in 2009 (See resource list in B3) outline the findings of research into the Enriched Opportunities Programme in Extra Care Charitable Trust extra care schemes compared to a control group and highlights the importance for people with dementia of specialist expertise, individualised assessment and casework, activity and occupation, staff training, management and leadership.	Qualitative study
Croucher, K. and Bevan, M.(2012): <i>A Better Life in Housing with Care for Older people with High Support Needs: Living Together, Getting Along</i> . York. Joseph Rowntree Foundation https://www.jrf.org.uk/report/promoting-supportive-relationships-housing-care (Last accessed 6/2/16)	This qualitative study was one of several in the JRF five year Better Life programme which focused on Housing with Care. It outlines approaches to enhancing the lives of older people with high support needs, including those with dementia through enabling meaningful, supportive relationships and full, active participation in these communities	Qualitative study
Darton, R. et al (2012) The characteristics of residents in extra care housing and care homes in England. <i>Health and Social Care in the Community</i> , 20, No. 1, 87-96. Also PSSRU evaluation of DH funded schemes – on line: http://www.housinglin.org.uk/Topics/browse/HousingExtraCare/Evaluation/?parent=3664&child=8398 (Last accessed 6/2/16)	This paper compares the characteristics of residents in 19 extra care schemes with a comparable study of residents in care homes. Findings confirmed a preference for new residents to move in when they can become familiar with their new accommodation, before the development of more severe cognitive impairment.	Cohort study
Dutton, R. (2009): <i>Extra Care Housing and People with Dementia. A scoping Review of the Literature 1998 – 2008</i> . London. Housing 21 https://housingdementiaresearch.wordpress.com/publications/ (Last accessed 17/2/16)	Undertaken on behalf of the Housing and Dementia Research Consortium, this work looked at the existing research evidence and grey literature. The importance of person-centred care, developing staff's knowledge and expertise in dementia, partnership and joint working were highlighted.	Evidence summary
Evans, S. Et al. (2014). The role of specialist housing in supporting older people with dementia. In Downs, M. and Bowers, B. (Eds). <i>Excellence in Dementia Care - Research into Practice. 2nd Edition</i> . Open University Press. http://www.york.ac.uk/chp/expertise/housing-later-life/publications/	The chapter in this book explores the available evidence and highlights the lack of detailed evidence. Concludes that on the evidence so far suggests housing with care can support the quality of life for people with mild to moderate dementia but questions the ability of HWC to support residents as their dementia becomes more advanced	Evidence summary

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>Garwood, S (2013): <i>Older People with High Support Needs in Housing with Care</i>. York. Joseph Rowntree Foundation https://www.jrf.org.uk/report/older-people-high-support-needs-housing-care (Last accessed 5/2/16)</p>	<p>This JRF roundup summarises the key messages and practice examples from three housing with care qualitative studies undertaken as part of the Better Life Programme: promoting positive relationships; boundaries of roles and responsibilities; and affordability, choices and quality of life</p>	<p>Implementation support guide</p>
<p>HDRC (2010): <i>Living Beyond Dementia. A Guide to Dementia and Housing with Care</i>. Housing and Dementia Research Consortium https://housingdementiaresearch.wordpress.com/publications/</p>	<p>This guide draws on the findings from the review of literature to draw out key principles and lessons for those developing and operating extra care housing for people with dementia</p>	<p>Implementation support guide</p>
<p>HDRC (2015): <i>Advantages and Disadvantages of different models of housing with care for people living with dementia</i> Available online https://housingdementiaresearch.files.wordpress.com/2015/06/hdrc-event-2015-report_final.pdf https://housingdementiaresearch.wordpress.com/hdrc-workshop-2015/ (Last accessed 5/2/16)</p>	<p>This report summarises the conclusions reached by groups at this year's HDRC annual event. The presentations given at the event are also available.</p>	<p>Sector event conclusions</p>
<p>Vallely, S., et al (2006) <i>Opening Doors to Independence</i>. London. Housing 21 and Housing Corporation http://www.housingcare.org/information/detail-2845-opening-doors-to-independence-a-longitudinal-study-explori.aspx (Last accessed 6/2/16)</p>	<p>A longitudinal study exploring the contribution of extra care housing to the care and support of older people with dementia. Took place in Housing 21 schemes. Concluded that ECH can provide a good quality of life, and a home for life for some people with dementia</p>	<p>Qualitative study</p>
<p>Van der Voordt, T. J. M. (1997) Housing and care variants for older people with dementia. Current trends in the Netherlands. <i>American Journal of Alzheimer's Disease and Other Dementias</i>, 12 (2), 84-92.</p>	<p>Focused on housing with care for people with dementia in the Netherlands and highlighted the importance of the scale of schemes, arguing that bigger developments can provide more facilities but also tend to be less integrated with existing communities. This paper concludes that no exact blueprint of ideal housing is possible, but it is important to match the housing type with the needs of its target group.</p>	<p>Evidence summary</p>

SECTION 4B2: Housing-Related Services and Interventions

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>Alzheimer's Society(2014): <i>Dementia friendly technology A charter that helps every person with dementia benefit from technology that meets their needs</i>. Available online https://www.alzheimers.org.uk/technologycharter (Last accessed 19/2/16)</p>	<p>This charter assists professionals working in dementia, allowing them to better inform people with dementia and their carers of products that may assist their care or enhance their lives. It also shows them how they can set up assessments to help identify the assistive technology that would benefit a person affected by dementia.</p>	<p>Implementation support guide</p>
<p>Croucher, K (2015): <i>Best Practice in Social Care and Support for Adults with Concurrent Sight Loss and Dementia within Different Housing Settings NIHR School for Social Research</i>. Research Finding 45. Available online http://sscr.nihr.ac.uk/findings.php http://www.york.ac.uk/chp/expertise/housing-later-life/publications/ (Last accessed 5/2/16)</p>	<p>This study identified a number of key points relating both to the physical environment and practice in relation to this group of people</p>	<p>Cross sectional study</p>
<p>Department of Communities and Local Government (2009): <i>Research into the financial benefits of the Supporting People programme, 2009</i>. London. DCLG https://www.gov.uk/government/publications/research-into-the-financial-benefits-of-the-supporting-people-programme-2009 (Last accessed 5/2/16)</p>	<p>Provides evidence of the net financial benefit of expenditure on housing-related support services</p>	<p>Economic evaluation</p>
<p>Giles, A (2016) <i>End of Life Care: Helping people to be cared for and die at home</i>. London: Housing LIN http://www.housinglin.org.uk/Topics/browse/CareAndSupportatHome/EndOfLifeCare/?parent=9406&child=9993 (Last accessed 16/5/16)</p>	<p>Commissioned by Public Health England, this Housing LIN briefing looks at the importance of end of life care delivered at home, describing the context, inequalities in end of life care, and examples of good or emerging practice</p>	<p>Practice briefing</p>
<p>Frontier Economics (2010): <i>Financial Benefits of investing in specialist housing for vulnerable and older people</i>. London. Frontier Economics http://www.frontier-economics.com/es/noticias/the-benefits-of-investment-in-specialist-housing-in-the-uk/ (Last accessed 5/2/16)</p>	<p>The Frontier study found that the net benefit of investment in specialist housing is around £940 per person per year, equating to a total net benefit of around £640m per year. These benefits are driven by reduced involvement in crime, or reliance on health care and other social services, less the additional cost of specialist provision over and above general needs housing. One of the groups focused on was older people. The net benefit for older people per person per year was £444.</p>	<p>Economic evaluation</p>

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>HACT and NHF (2015): <i>Transforming Care Pathways for People with Dementia. Linking Housing, Health and Social Care</i>. London. National Housing Federation http://www.housing.org.uk/resource-library/browse/transforming-care-pathways-for-people-with-dementia-october-2015/ National Housing Federation and partners (2013):<i>Dementia – Finding Housing Solutions</i>. London. National Housing Federation http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Commissioning/?parent=5048&child=8832 (Last accessed 5/2/16)</p>	<p>These two reports illustrate how, by linking housing, health and social care, public health, social and health care outcomes for people with dementia can be met. Both provide practice examples and make recommendations targeted at a variety of stakeholders including Public Health and commissioners</p>	<p>Implementation support guide</p>
<p>Housing 21(2010) <i>Evaluation of Dementia Voice Nurse</i> Available online http://www.housingandcare21.co.uk/news/news-archive/2010-news-archive/dementia-voice-nurse-evaluation/ http://www.housingandcare21.co.uk/press-room/case-studies/dementia-care-case-studies/dementia-nurse/ (Last accessed 5/2/16)</p>	<p>An evaluation of Housing 21's Dementia Voice Nurse pilot project has highlighted the need to raise awareness among family carers, care staff and other professionals of how to recognise when people with dementia are nearing the end of their lives, and the actions that need to be taken at that time.</p>	<p>Evaluation</p>
<p>Idris, T. And Bonner, S. (2012): <i>Assistive technology as a means of supporting people with dementia: A Review</i>. Available online http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Provision/AssistiveTechnology/?parent=5052&child=8563 (Last accessed 5/2/16)</p>	<p>This review indicates that awareness of the products, devices and solutions available is still sketchy and variable around the UK and there is almost a 'postcode lottery' relating to the quality of AT solutions available to people with dementia due to the varying approaches taken around the country. This paper captures examples of innovation and how AT can help to make a difference.</p>	<p>Good practice guide</p>
<p>Miller, R. And Whitehead, C. (2015): <i>Inside out and upside down. Community based approaches to social care prevention at a time of Austerity</i>. Birmingham. University of Birmingham http://www.housinglin.org.uk/Topics/browse/CareAndSupportatHome/Co-productionAndCommunities/?parent=9758&child=9795 (Last accessed 5/2/16)</p>	<p>This report showcases six councils that have developed their approaches to asset based community development in a climate of austerity. It draws out some of the themes that are emerging from these approaches and highlights some of the common factors that have been seen to be successful in both reducing costs and encouraging partnership working.</p>	<p>Practice examples</p>

REFERENCE	SUMMARY DESCRIPTION	TYPE
Newbronner, L., Chamberlain, R., Borthwick, R., et al (2013). <i>A Road less rocky. Supporting carers of people with dementia</i> . London. Carers Trust http://php.york.ac.uk/inst/spru/pubs/2639 (last accessed 17 02 16)	The evidence from this study has highlighted a number of critical points when carers' needs for information, advice and help are particularly acute - and these are also points at which they are likely to encounter professionals and service providers.	Cross sectional study
NICE (2013): <i>Support for Commissioning Dementia Care</i> . London. NICE http://www.nice.org.uk/guidance/qs30/resources/dementia-care-commissioning-guide-124393933/chapter/Executive-summary (Last accessed 5/2/16)	This 'Support for commissioning' summarises the key commissioning issues and the resource impact that will arise from implementing the recommendations in NICE guidance and other NICE accredited guidance, to support improvements in the quality of care for people with dementia, in line with the statements and measures that comprise the NICE quality standards for dementia.	Implementation support guide
SITRA (2015) <i>ABCD in Practice. Connecting older people and communities</i> . London. SITRA http://www.housinglin.org.uk/Topics/browse/HousingOlderPeople/UserInvolvement/?&msg=0&parent=3667&child=9478 (Last accessed 5/2/16)	This report by Sitra takes a look at Asset Based Community Development (ABCD) for older people. With a growing interest in building resilient, strength-based community involvement, the report includes examples of local practices	Implementation support guide
Stevens, J (2016) <i>Growing Older Together: An overview of collaborative forms of housing for older people</i> . London. Housing LIN http://www.housinglin.org.uk/pagefinder.cfm?cid=10064 (Last accessed 16/5/16)	The report by the Housing LIN shows how collaborative models of service delivery for older people are now being widely adopted in the health and care sectors and it suggests that in this respect housing is lagging behind. It showcases 9 schemes that are pioneering changes in the way housing for older people is managed	Practice examples
The Health and Care Champion Sub-group on Home Care (2015). <i>Dementia and Homecare: Driving quality and innovation</i> . United Kingdom Home Care Association. http://www.ukhca.co.uk/downloads.aspx?ID=488 (Last accessed 18/2/16)	A report outlining what is needed to ensure that the homecare workforce can play its part in ensuring that people living with dementia can live safely at home and maximise their independence.	Good practice briefing

SECTION 4B3: People & Networks

Training, Leadership and Support, Dementia Friendly Organisations

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>Brooker, D. Et al (2009): <i>The Enriched Opportunities Programme</i>. Bradford. University of Bradford http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Practice/Workforce/?parent=5154&child=5357 (Last accessed 4/2/16)</p>	<p>A cluster randomised controlled trial of a new approach to living with dementia in Extra Care Housing schemes and villages. Amongst other findings this study highlighted the importance of , leadership, support and staff training</p>	<p>Cohort study</p>
<p>Garwood, S. (2014): <i>Making a Start: Dementia – Skilling the General Needs Housing Workforce</i>. London. Housing LIN http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Practice/Workforce/?parent=5154&child=9203 (Last accessed 15/02/16)</p>	<p>This report and Resource Pack relates specifically to the housing workforce. It provides a training framework for staff in different roles and settings, lists sources of training, provides good practice examples and suggests a range of features to make the organisation dementia-friendly.</p>	<p>Implementation support guide</p>
<p>Joseph Rowntree Foundation (2012): <i>My Home Life: promoting Quality of Life in Care Homes</i>. York. Joseph Rowntree Foundation</p>	<p>Although not specific to dementia and based on work in care homes, some of the lessons are applicable across a range of settings, in particular the role of leadership in helping to create a culture that enables older people to experience ‘voice, choice and control’.</p>	<p>Qualitative study</p>
<p>JRF (2015): <i>On the Journey to Becoming a Dementia-friendly organisation – sharing the learning for employers and organisations</i>. York. Joseph Rowntree Foundation http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Practice/Workforce/?parent=5154&child=9706 (Last accessed 4/2/16)</p>	<p>The learning shared in this paper draws on an independent evaluation of JRF and the Housing Trust’s work to become a dementia friendly organisation.</p>	<p>Qualitative study</p>
<p>Orbit Charitable Trust (2014) <i>Working with Smaller Housing Associations to create dementia-friendly organisations</i>. Warwick. Orbit Charitable Trust http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Practice/Workforce/?parent=5154&child=9106 (Last accessed 18/2/16)</p>	<p>Based on research, this guide provides useful guidance on creating an action plan to become a ‘dementia friendly’ organisation and offers best practice examples of successful interventions piloted by housing providers across the country.</p>	<p>Implementation support guide</p>

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>PSSRU (2010): <i>Community Support Services for People with Dementia: The Relative Costs and Benefits of Specialist Services and Generic Domiciliary Care Services</i>. Manchester. The University of Manchester. http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Provision/SpecialistServices/?parent=5051&child=8047 (Last accessed 5/2/16)</p>	<p>This study, though not strictly housing related is relevant because many people living with dementia in their own homes rely on domiciliary care. It concluded that form (i.e. generic vs specialist) is less important than content.</p>	<p>Cohort study</p>
<p>Skills for Care (2015): <i>Dementia Core Skills. Education and Training Framework</i>. London. Skills for Care http://www.skillsforcare.org.uk/Topics/Dementia/Dementia.aspx (Last accessed 6/2/16)</p>	<p>Although not tailored for housing staff, this Framework details essential skills and knowledge for staff in the health and social care sectors working with people living with dementia. Much is relevant to housing sector staff.</p>	<p>Learning material</p>
<p>The Guinness Partnership (2015): <i>Becoming a Dementia-friendly organisation. Summary report</i>. High Wycombe. The Guinness Partnership http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Provision/SpecialistHousing/?parent=5050&child=9599 (Last accessed 18/2/16)</p>	<p>Undertaken by IPC, this report provides a summary of findings from a range of activities to establish how dementia-friendly the Guinness Partnership was and provides some useful pointers for other organisations.</p>	<p>Qualitative study</p>
<p>United Kingdom Homecare Association (2015): <i>Dementia and Homecare: Driving Quality and Innovation</i>. London. UKHCA http://www.ukhca.co.uk/downloads.aspx?ID=488 (Last accessed 18/2/16)</p>	<p>In response to the Prime Minister's 2020 challenge, this report makes a series of recommendations to improve domiciliary care services to people with dementia</p>	<p>Implementation support guide</p>

Voices of People with Dementia

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>DEEP (The Dementia Engagement and Empowerment Project) website and Guides www.dementiavoices.org.uk http://dementiavoices.org.uk/resources/deep-guides/ (Last accessed 5/2/16)</p>	<p>These "how-to" guides cover a range of topics and aim to support the involvement of people with dementia. Some of these guides were co-produced with people with dementia, others were created independently by groups of people with dementia. There are over 12 specifically aimed at organisations.</p>	<p>Implementation support guide</p>

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>Innovations in Dementia (2013): <i>Dementia Capable Communities – the Views of People with Dementia and their Supporters</i>. London. Innovations in Dementia http://www.housinglin.org.uk/Topics/browse/HousingandDementia/DementiaFriendlyCommunities/?parent=8761&child=8763 (Last accessed 18/2/16)</p>	<p>A short report by Innovations In Dementia summarising the views and experiences of people living with dementia about how easy it is to live independently in their local communities. Contains recommendations for action to improve their lives.</p>	<p>Implementation support guide</p>
<p>JRF (2012) <i>Better Life Programme: Perspectives on Ageing with Dementia</i> https://www.jrf.org.uk/report/perspectives-ageing-dementia https://www.jrf.org.uk/report/better-life-what-older-people-high-support-needs-value (Last accessed 5/2/16)</p>	<p>This report explores the formation, development and challenges and benefits of the Scottish dementia Working Group. It was part a five year research programme which undertook a range of different types of studies to investigate what would improve the lives of older people with high support needs.</p>	<p>Qualitative studies</p>
<p>NDTi and HSA (no date): <i>Co-production with Older People Guide</i> Christchurch. NDT http://www.ndti.org.uk/who-were-concerned-with/ageing-and-older-people/co-production-guide/ (Last accessed 18/2/16)</p>	<p>This guide on coproduction with older people sets out seven principles to help local authorities and their partners, including local communities, work together and improve older people’s influence at all levels of service commissioning and delivery. It was co-produced by a small team of people working together over a period of four months to capture what ‘co-production’ means and how we’ll know it’s happening with older people who need support in their lives.</p>	<p>Implementation support guide</p>
<p>NEF (2014): <i>Commissioning for outcomes and co-production</i>. Paul Hamlyn Foundation http://www.housinglin.org.uk/Topics/browse/CareAndSupportatHome/Co-productionAndCommunities/?parent=9758&child=9296 (Last accessed 18/2/16)</p>	<p>This report by NEF looks at commissioning for outcomes in the context of social value, well-being and co-production. It includes practical resources to help commissioners put these ideas into practice and an extensive range of examples and templates from other local authorities.</p>	<p>Implementation support guide</p>
<p>SCIE (2015): <i>Co-production and participating. Older people with high support needs</i> http://www.housinglin.org.uk/Topics/browse/CareAndSupportatHome/Co-productionAndCommunities/?parent=9758&child=9794 (Last accessed 6/2/16)</p>	<p>This report gives a summary of a review of literature and a small-scale survey of good practice on the participation and co-production of older people with high support needs.</p>	<p>Implementation support guide</p>

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>TLAP (2013): <i>Making it Real for People with Dementia</i>. TLAP http://www.thinklocalactpersonal.org.uk/Browse/Co-production/Equalities/Olderpeople/?parent=8596&child=9482 (Last accessed 6/2/16)</p>	<p>A co-produced resourced aimed at helping organisations move towards more personalised and community-based support by providing practical steps and case studies – not housing specific</p>	<p>Implementation support guide</p>
<p>TLAP (2015): <i>Top ten tips for co-production</i>. TLAP http://www.housinglin.org.uk/Topics/browse/CareAndSupportatHome/Co-productionAndCommunities/?parent=9758&child=9800 (Last accessed 6/2/16)</p>	<p>Sally Percival, Chair of TLAP's National Co-production Advisory Group, has worked with colleagues to produce a one page profile of coproduction including ten top tips for its effective implementation</p>	<p>Implementation support guide</p>

Networks and Integrated Working including Dementia Friendly Communities

There are a range of resources on dementia-friendly communities on the Housing LIN website. This is a selection.

<http://www.housinglin.org.uk/Topics/browse/HousingandDementia/DementiaFriendlyCommunities/>

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>Alzheimer's Society (2013): <i>Building Dementia-friendly communities. A priority for everyone</i>. London. Alzheimer's Society http://www.housinglin.org.uk/Topics/browse/HousingandDementia/DementiaFriendlyCommunities/?parent=8761&child=8930 (Last accessed 6/2/16)</p>	<p>This report sets out 10 priority areas that communities can focus on to work towards becoming dementia-friendly. In particular, it explores the barriers that people face in their community, how they would like to be engaged in their local area and the support they need to empower them to do so.</p>	<p>Implementation support guide</p>
<p>Hare, P. and Dean, J (2015): <i>How can we make our Cities Dementia Friendly? Sharing the learning from Bradford and York</i>. York. Joseph Rowntree Foundation http://www.housinglin.org.uk/Topics/browse/HousingandDementia/DementiaFriendlyCommunities/?parent=8761&child=9705 (Last accessed 6/2/16)</p>	<p>This paper contributes to the emerging evidence base by drawing out the key messages from independent evaluations of their DFC programmes.</p>	<p>Evidence summary</p>

<p>IPC (2014): <i>Evaluation of Oxfordshire Dementia friendly communities project</i> http://ipc.brookes.ac.uk/publications/index.php?absid=808 IPC (2015): <i>Evaluation of Hampshire Dementia Friendly Communities</i> http://ipc.brookes.ac.uk/publications/index.php?absid=814 (Last accessed 17/6/16)</p>	<p>The evaluations found significant benefits in both areas. The projects involved housing association staff</p>	<p>Evaluation</p>
<p>LGA & Innovations in Dementia (2015): <i>Dementia Friendly Communities – Guidance for Councils</i>. London. LGA http://www.local.gov.uk/ageing-well/what-makes-/journal_content/56/10180/3489659/ARTICLE</p>	<p>This guide has been used to form the framework of the five domains in this toolkit and offers advice to local authorities on the part they can play in creating dementia-friendly communities</p>	<p>Implementation Support Guide</p>
<p>Mental Health Foundation – peer support groups in housing settings Chakkalackal, L. And Kalathil, J. (2014): <i>Evaluation Report: Peer Support Groups to facilitate Self-help Coping Strategies for People with Dementia in Extra Care Housing</i> Chakkalackal, L. <i>The Value of Peer Support on Cognitive Improvement amongst Older People Living with Dementia. Research, Policy and Planning (2014/15) 31 (2)</i> Glover, C. (2014): <i>Running Self-help Groups in Sheltered and Extra Care Accommodation for People who Live with Dementia – A Guide</i> http://www.housinglin.org.uk/Topics/browse/HousingandDementia/Practice/Practice/?parent=5152&child=9292 (Last accessed 6/2/16)</p>	<p>Report on the study with recommendations for a variety of stakeholders</p> <p>Paper outlining selected findings from the MHF’s evaluation of three peer support groups for people living with dementia in extra-care housing schemes</p> <p>A Resource Pack for those wishing to develop peer support groups based on the findings of the above study.</p>	<p>Qualitative study</p> <p>Implementation support guide</p>
<p>NDTi (2014): <i>Circles of Support for People with Dementia. Summary Evaluation Report</i> http://www.ndti.org.uk/major-projects/current/circles-of-support-for-people-with-dementia/ (Last accessed 5/2/16)</p>	<p>Positive outcomes were achieved using this approach to supporting people with dementia. The report outlines the outcomes achieved, their enablers and the barriers.</p>	<p>Evaluation report</p>

Other Useful Sources of Information and Organisations

ORGANISATION	DESCRIPTION
Care and Repair England http://careandrepair-england.org.uk/ (Last accessed 18/6/16)	Care & Repair England is an independent charitable organisation which aims to improve older people's housing. It believes that all older people should have decent living conditions and be able to live in a home of their own choosing.
Chartered Institute of Housing http://www.cih.org (Last accessed 18/6/16)	Independent voice of housing and sets professional standards
Dementia Action Alliance www.dementiaaction.org.uk/ (Last accessed 18/6/16)	National body bringing together a wide range of organisations, individuals and families committed to taking action to achieve the seven "I" statements of the national dementia declaration
Elderly Accommodation Counsel www.eac.org.uk (Last accessed 18/6/16)	Most comprehensive database of accommodation available in the country. Also runs First Stop information and advice telephone line
FirstStop Advice http://www.firststopcareadvice.org.uk/resources/factsheets-guides/ (Last accessed 18/6/16)	Offers a range of leaflets including one on housing options for older people
Foundations http://wwwFOUNDATIONS.uk.com (Last accessed 18/6/16)	Foundations is appointed by the Department of Communities and Local Government to oversee a national network of nearly 200 home improvement agencies (HIAs) and handyperson providers across England.
Homes and Communities Agency https://www.gov.uk/government/organisations/homes-and-communities-agency (Last accessed 24/03/16)	Includes housing related data on such as housing/dwelling numbers
Housing and Dementia Research Consortium https://housingdementiaresearch.wordpress.com/ (Last accessed 18/6/16)	The only group that brings together housing providers, commissioners and others specifically with the aim of achieving robust research into accommodation and care for people with dementia.
Housing and Safeguarding Adults Alliance website http://www.housinglin.org.uk/AboutHousingLIN/HASAA (Last accessed 18/6/16)	The Alliance focuses specifically on improving practice and co-operation between the housing sector and adult social care and other organisations. It has a website hosted by the Housing LIN with some excellent resources focusing on housing and safeguarding

ORGANISATION	DESCRIPTION
<p>Housing LIN housing and dementia website www.housinglin.org.uk/dementia (Last accessed 18/6/16)</p> <p>Housing LIN Care and Support at Home website http://www.housinglin.org.uk/Topics/browse/CareAndSupportatHome/ (Last accessed 18/6/16)</p>	<p>Dementia in focus: Personal stories; provision; commissioning; design; Practice, Workforce and Training; Legislation; Dementia Action Alliance and other dementia websites</p> <p>It also has a large range of resources in the “Care and Support at Home” which includes amongst others: co-production and communities, commissioning and procurement; and innovative provisions; safeguarding</p>
<p>Journal of Care Services Management (2009) Volume 3 Number 3</p>	<p>This special edition of the journal was dedicated to housing and dementia and contains a range of evidence and experience based papers on many aspects of housing and dementia. While access to the journal on-line has to be paid for the Housing LIN has some hard copies available.</p>
<p>National Housing Federation www.housing.org.uk (Last accessed 18/6/16)</p>	<p>National trade body for housing associations. Has regional representatives keen to work in collaboration with health and social care commissioners and providers</p>
<p>SCIE Dementia Gateway website http://www.scie.org.uk/dementia/ (Last accessed 6/6/16)</p>	<p>Good resources on dementia</p>
<p>SITRA and Homeless Link www.sitra.org (Last accessed 18/6/16)</p>	<p>A member organisation which brings together health, social care and housing and publishes useful resources</p>

Resources and Research in Development

REFERENCE	SUMMARY DESCRIPTION	TYPE
<p>Dementia and Housing Working Group: Charter for housing organisations Yet to start</p>	<p>The development of a charter for housing organisations working to become dementia-friendly is to be led by the Alzheimer’s Society</p>	<p>Implementation support guide</p>
<p>HDRC (2016): Setting the HDRC’s research priorities – exploring the views of people living with dementia in a range of accommodation with care settings and their carers.</p>	<p>Illustrates what people with dementia think are important in terms of research themes in relation to accommodation and care</p>	<p>Qualitative study</p>

REFERENCE	SUMMARY DESCRIPTION	TYPE
Emerald Publishing: A community hub approach to older people's housing		Implementation support
Life Story Network: Beyond the Front Door Due to complete March 16	Focusing on older people and those living with dementia, the outcome of this project will be a suite of resources including: information, guidance, a toolkit for the housing sector, case studies and training outlines which can be used by a range of stakeholders. The project will be evaluated.	Implementation support
National Housing Federation: An interactive map of health interventions undertaken by housing associations	This will be in the form of a map of England broken down by CCG region or by types of intervention (e.g. dementia, falls prevention, hospital discharge etc.) and you will be able to either select by region or by intervention type and it will highlight case studies on the map with links to the housing associations providing the intervention.	Practice examples
NICE Dementia Guideline		Quality Standards
PHE Home Adaptations	The 2014/15 version is being updated and will include dementia	Quality standards
The BSI (PAS 278) is consulting on a draft standard for information and advice to enable older people to make informed choices	Housing, health and care needs are within this	Quality standards