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4th May 2020

Dear Colleague,

I know that this global pandemic presents you and your family with challenges not seen before. I wanted, on behalf of the Government, to thank you for all you are doing.

Retirement and Extra Care housing developments across the country - whatever their size, or whether private or not-for-profit – are playing a vital role in protecting the most vulnerable in our country.

Every Thursday the country has been clapping to show their appreciation for all our health and social care workers, and as I take part, it is your work that is at the front of my mind.

To ensure that all the people in your care remain safe, healthy, and comforted as our normal ways of life have been put on hold is a phenomenal achievement. It will be a joy to those in your care and to their families too.

As we continue to tackle this global pandemic, I want to assure you that we are working around the clock to support your work and we will continue to support you.

Yours sincerely,

HELEN WHATELY