

Connected Care and digital platforms enabling homes for life

The challenge

PegasusLife is a specialist developer, on a mission to re-invent retirement housing. Established in 2012, the company's philosophy is that everyone, irrespective of age, shares the aspiration to live in a beautiful designed, socially inclusive environment, supported by first class services and maintenance regimes.

How has PegasusLife worked together with Tunstall to include Connected Care solutions in its developments, to help to realise its vision of creating caring, safe and secure environments, which promote healthy living and wellbeing?

What we did

Malt Yard is a development of 29 one and two bedroom apartments built on the site of an old malt house in Woodbridge, Suffolk. Its design is inspired by the nearby quayside buildings on the picturesque River Deben, and the development offers landscaped grounds, a Club Lounge and access to leisure activities including golf, bowls, painting, cookery classes and massage.

The development was specified to include Communicall Vi IP, Tunstall's first digital solution for housing providers and residents. At the centre of the system is a voice over IP (VOIP) phone running Tunstall software on an android operating system, which offers:

- **State of the art touchscreen phone** – enhanced experience and aesthetics
- **Video Door Entry** – providing safety and security
- **Social alarms** – can be used in conjunction with a MyAmie pendant if required
- **Internal Telephony** – free calls to other dwellings or services in the development
- **WiFi hot spot** – for use with residents' own devices
- **Large screen unit for web browsing** – e.g. to access to email, online shopping or Skype
- **Supports telecare** – additional sensors can be added if required
- **I'm OK function** - used to indicate that a resident does not require a daily call
- **Home/away button** - to suspend/activate a variety of functions



“ Communicall Vi IP is a perfect fit for us. Our developments are all about aspiration, and creating places that people want to live in, not need to move to. The Tunstall system gives us a stylish, unobtrusive means of providing security and a platform to support our homeowners' lifestyles as they change over time.

Denzil Matthew, Technical Director, PegasusLife



PegasusLife



Results

PegasusLife aims to create great quality, aspirational housing which appeals to people who are active, sociable and keen to enjoy life. Malt Yard has been thoughtfully designed with exceptional detailing and high quality specifications, and the architects were keen to avoid including traditional communication and support systems based on speech modules and pullcords.

However PegasusLife recognises that security and a home that can adapt to changing needs are vital to the people who chose to live in its developments. Communicall Vi IP offers behind the scenes reassurance, acting as a contemporary phone and providing easy internet access in the first instance, but also able to support the introduction of a range of additional support, such as telecare, apps and video, if it is required.

The system also provides a management portal, enabling Building Hosts to undertake routine tasks, such as changing a door entry trade code, remotely, meaning the system is flexible and efficient.

By utilising digital technology, Communicall Vi IP not only offers safety and security but a range of services that meet a more holistic set of resident needs, and enables Hosts to provide high quality, outcomes-focused support. The digital platform also enables future service development and provision, safeguarding PegasusLife's investment in the technology.

Communicall Vi IP supports PegasusLife's ethos that the over 55s are not a homogenous group, and caters to individual needs and lifestyles. PegasusLife plans to introduce Communicall Vi IP to many more of its schemes over coming months and years



“ We create desirable homes, developing properties which support people with great services so they can simply enjoy the good things in life. Including Communicall Vi IP gives us an aesthetically pleasing solution which enables us to provide state of the art, discreet support and means our homeowners have security and connectivity.

Building Host, Malt Yard



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